Bridgepoint Consulting
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How to be a Great NetSuite Administrator

RMNSUG
ROCKY MOUNTAIN NETSUITE USER GROUP

Presenters

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Bridgepoint Consulting

Background

- NetSuite Implementation and Business Process Design
- 10+ years of client service
- Auditor & Consultant at top 20 Public Accounting Firm
- Experience with software, services, government, retail, non-profit, oil & gas, and banking industries
- B.S. Finance and Accounting & Master’s Degree in Accounting, University of Northern Colorado

Brian Schmidt
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Bridgepoint Consulting

Background

- Oracle Fusion ERP, NetSuite
- 6 years Business Transformation and NetSuite Consulting
- End-to-End NetSuite Implementations
- B.S. Finance, Ohio State University

Agenda

- Maximizing your Investment of NetSuite through Administrator Function
- Understanding the Role of a NetSuite Administrator
- Key Functions & Best Practices
- Issue Management & Monitoring
- Continuous Learning & Professional Development
- Tips & Tricks for NetSuite Administrators

Maximizing your investment of NetSuite through Administrator function

- Optimize NS License Cost
- User Efficiency
- Continuous Improvement

Optimizing NetSuite Without Affecting License Cost

Majority of the topics covered in this presentation do not have an impact to the overall NetSuite License Cost

Improvements to the system are readily available by enabling features and performing configuration

Semi-Annual releases are included in the license cost, and can have a material impact on the job efficiency

User Efficiency

Save time and resources by leveraging streamlined processes and automations

Promote end user independence in NetSuite by providing the team with tools and methodologies

Reduce manual tasks and activities with simple configurations and modifications

Maximize the value and impact of your Admin Role. Admin doesn’t have to be a part time role

Continuous Improvement

After the dust settles from the original implementation, it's time to start mapping out the improvement initiatives

Maintaining a "Road Map" of upcoming projects, goals, and objectives will help the organization retain focus

Continue to monitor, identify, and improve underutilized functions of NetSuite

Understanding the Role of a NetSuite Administrator

- Role in implementations
- Ongoing Support & Maintenance
- Optimization & Enhancements

Role In Implementation

Implementation phase is critical for setting up NetSuite to align with organizational goals.

NetSuite Administrator acts as the bridge between stakeholders and technical teams.

Effective coordination and communication are paramount to ensure a successful implementation.

NetSuite Admins should always evaluate the implementation to ensure a scalable and effective solution is being constructed.

Ongoing Support and Maintenance

Ongoing support and maintenance are essential for the smooth functioning of NetSuite.

NetSuite Administrator serves as a point of contact for addressing user concerns and technical issues.

Responsive maintenance helps prevent disruptions and ensures uninterrupted operations.

Optimization and Enhancements

Optimization and enhancement efforts are geared towards maximizing NetSuite's efficiency and effectiveness.

NetSuite Administrator leads initiatives to continuously analyze business processes for improvement opportunities

Continuous optimization ensures NetSuite remains aligned with evolving business requirements and industry trends.

Key Functions & Best Practices

- Data Integrity
- Roles & Access
- Reports/Searches
- Dashboards
- Sandbox Management
- System Health and Performance

Data Integrity

Data integrity is foundational for accurate decision-making and compliance within NetSuite.

The NetSuite Administrator plays a pivotal role in ensuring data integrity through establishing data governance policies and standards.

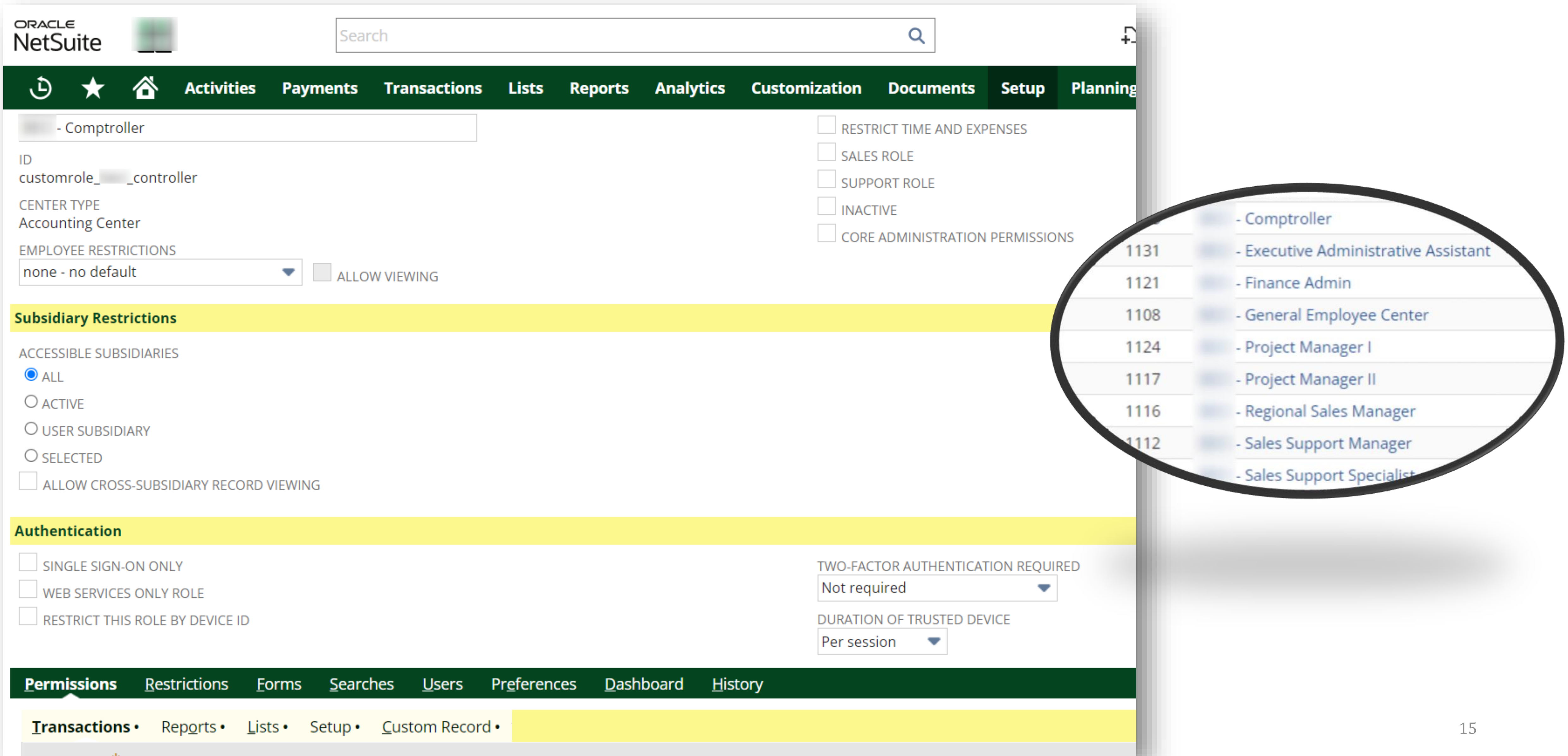
Upholding data integrity safeguards the reliability and credibility of information within NetSuite.

Roles and Access

Managing roles and access permissions is crucial for maintaining security and data confidentiality in NetSuite.

NetSuite Administrator oversees roles and access by roles and role-based permissions to restrict user access based on job responsibilities.

Roles and Access



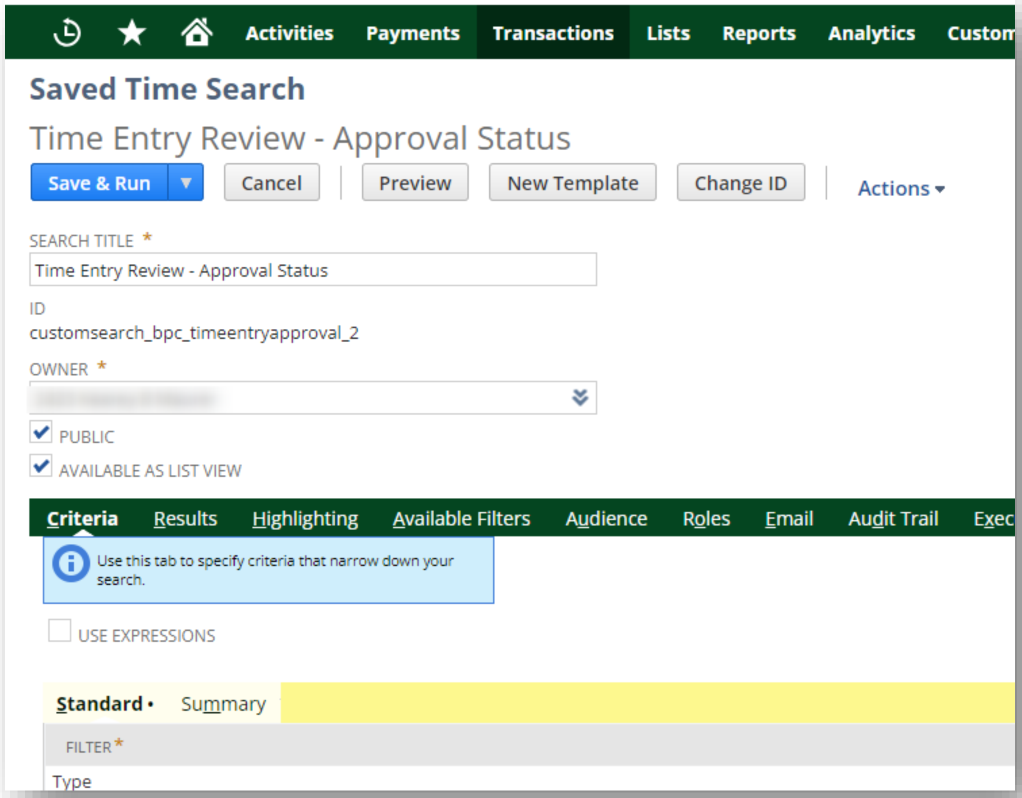
Reports/Searches

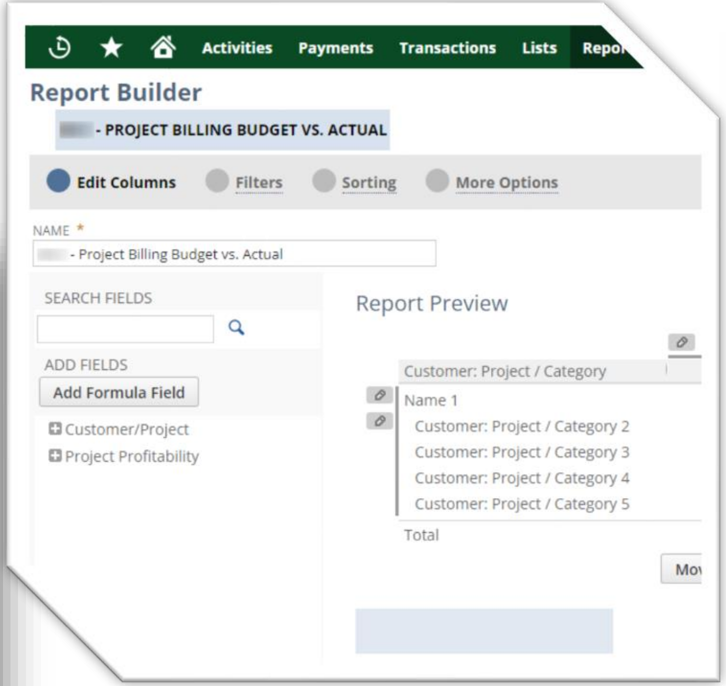
Reports and searches empower users to extract actionable insights from NetSuite data.

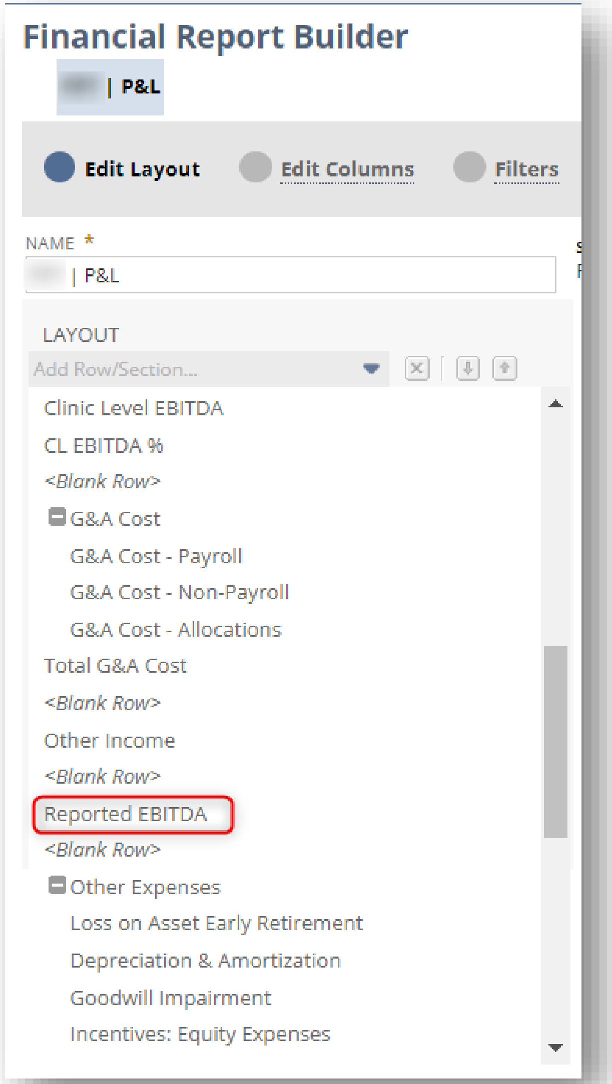
NetSuite Administrator facilitates reporting and searching functionalities.

Robust reporting and searching capabilities enable users to derive meaningful insights from NetSuite data.

Reports and Searches







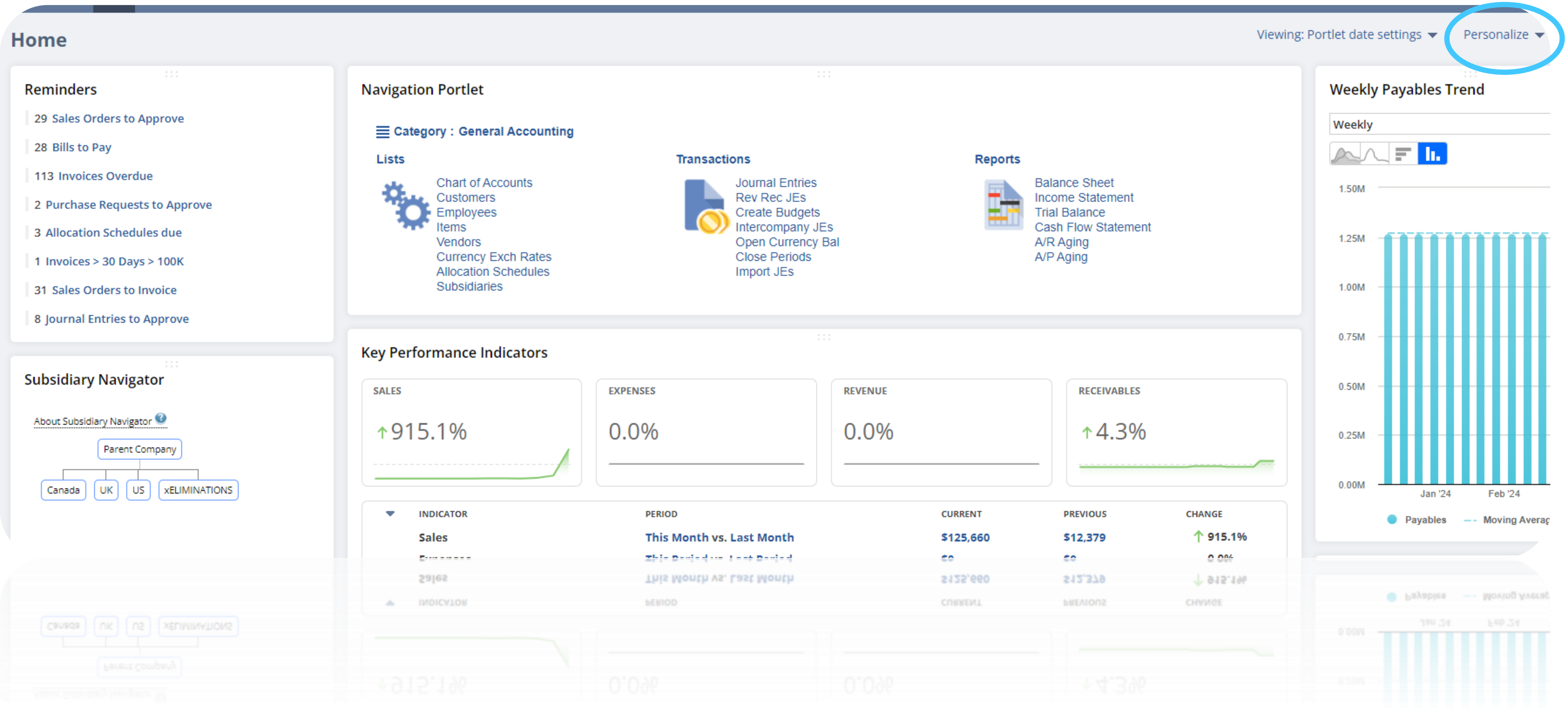
Dashboards

Dashboards offer a visual representation of key performance indicators (KPIs) and metrics within NetSuite.

NetSuite Administrator can optimize dashboards by role to provide relevant reporting, reminders, links, and metrics.

Dynamic dashboards enhance user engagement and facilitate informed decision-making in NetSuite.

Dashboards


Home
Viewing: Portlet date settings
Personalize
Reminders
29 Sales Orders to Approve
28 Bills to Pay
113 Invoices Overdue
2 Purchase Requests to Approve
3 Allocation Schedules due
1 Invoices > 30 Days > 100K
31 Sales Orders to Invoice
8 Journal Entries to Approve
Subsidiary Navigator
About Subsidiary Navigator
Parent Company
Canada
UK
US
xELIMINATIONS
Navigation Portlet
Category : General Accounting
Lists
Chart of Accounts
Customers
Employees
Items
Vendors
Currency Exch Rates
Allocation Schedules
Subsidiaries
Transactions
Journal Entries
Rev Rec JEs
Create Budgets
Intercompany JEs
Open Currency Bal
Close Periods
Import JEs
Reports
Balance Sheet
Income Statement
Trial Balance
Cash Flow Statement
A/R Aging
A/P Aging
Key Performance Indicators
SALES
↑915.1%
EXPENSES
0.0%
REVENUE
0.0%
RECEIVABLES
↑4.3%
INDICATOR
PERIOD
CURRENT
PREVIOUS
CHANGE
Sales
This Month vs. Last Month
$125,660
$12,379
↑ 915.1%
Weekly Payables Trend
Weekly
1.50M
1.25M
1.00M
0.75M
0.50M
0.25M
0.00M
Jan '24
Feb '24
Payables
Moving Averag

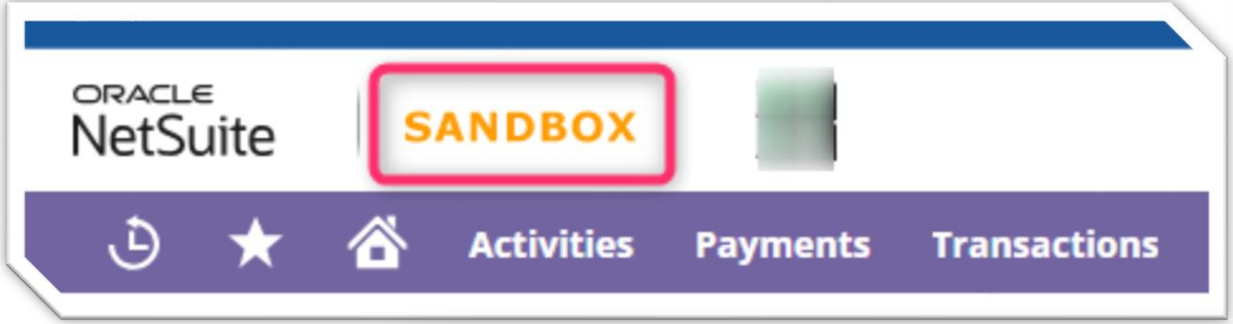
Sandbox Management

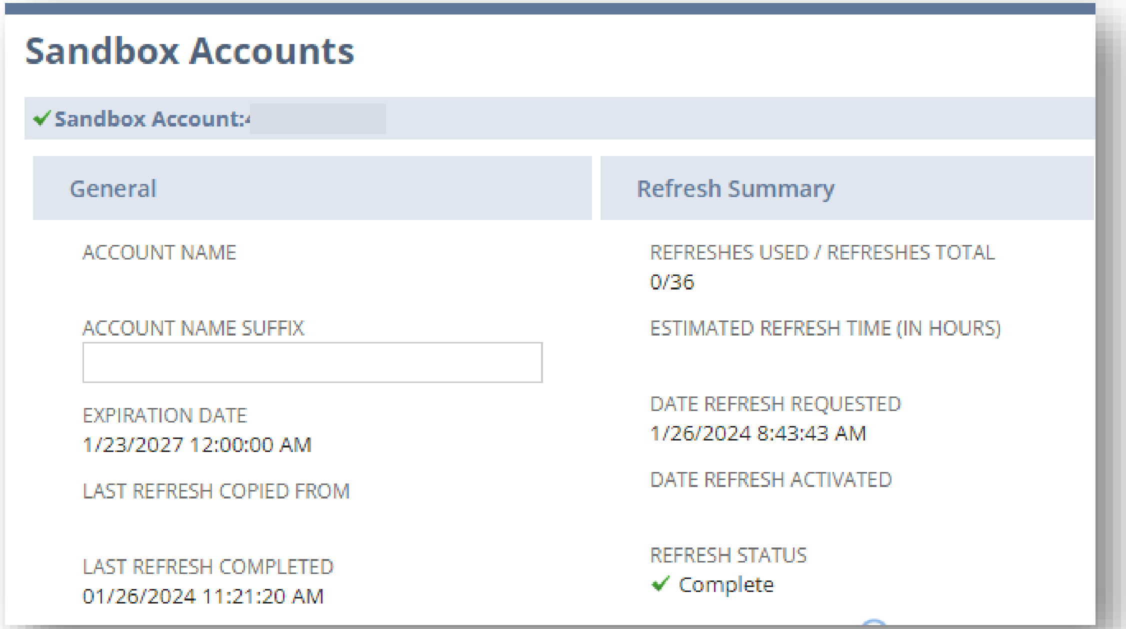
Environment for testing configurations and developments before deploying them to production.

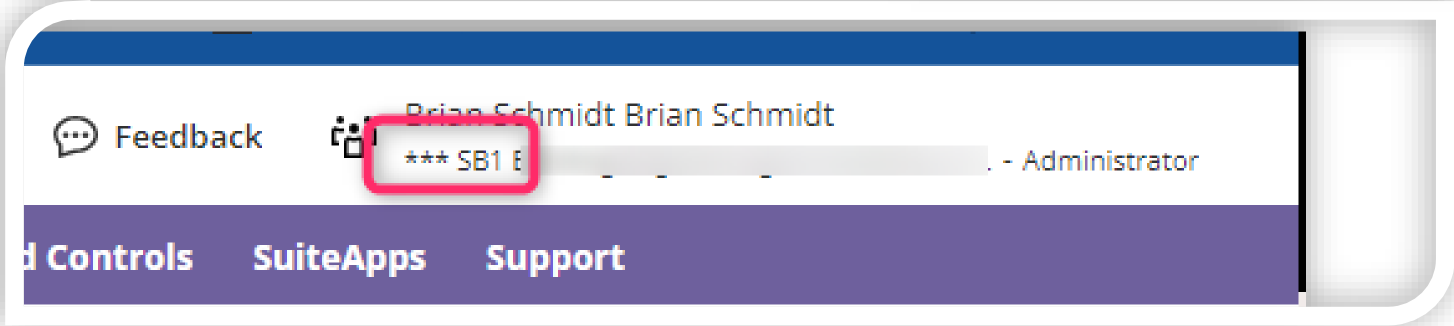
NetSuite Administrator oversees sandbox management by maintaining sandbox environments for additional development, testing, and training purposes.

Minimizes risks associated with system changes and promotes innovation.

Sandbox Management







System Health and Performance

Maintaining system health and performance is essential for ensuring optimal NetSuite user experience.

NetSuite Administrator monitors system health and performance by conducting regular performance tuning and optimization activities.

Proactive management of system health and performance enhances reliability and user satisfaction in NetSuite.

Issue Management

- Issue Management Process
- Ticket Capture Process
- Ticketing Systems

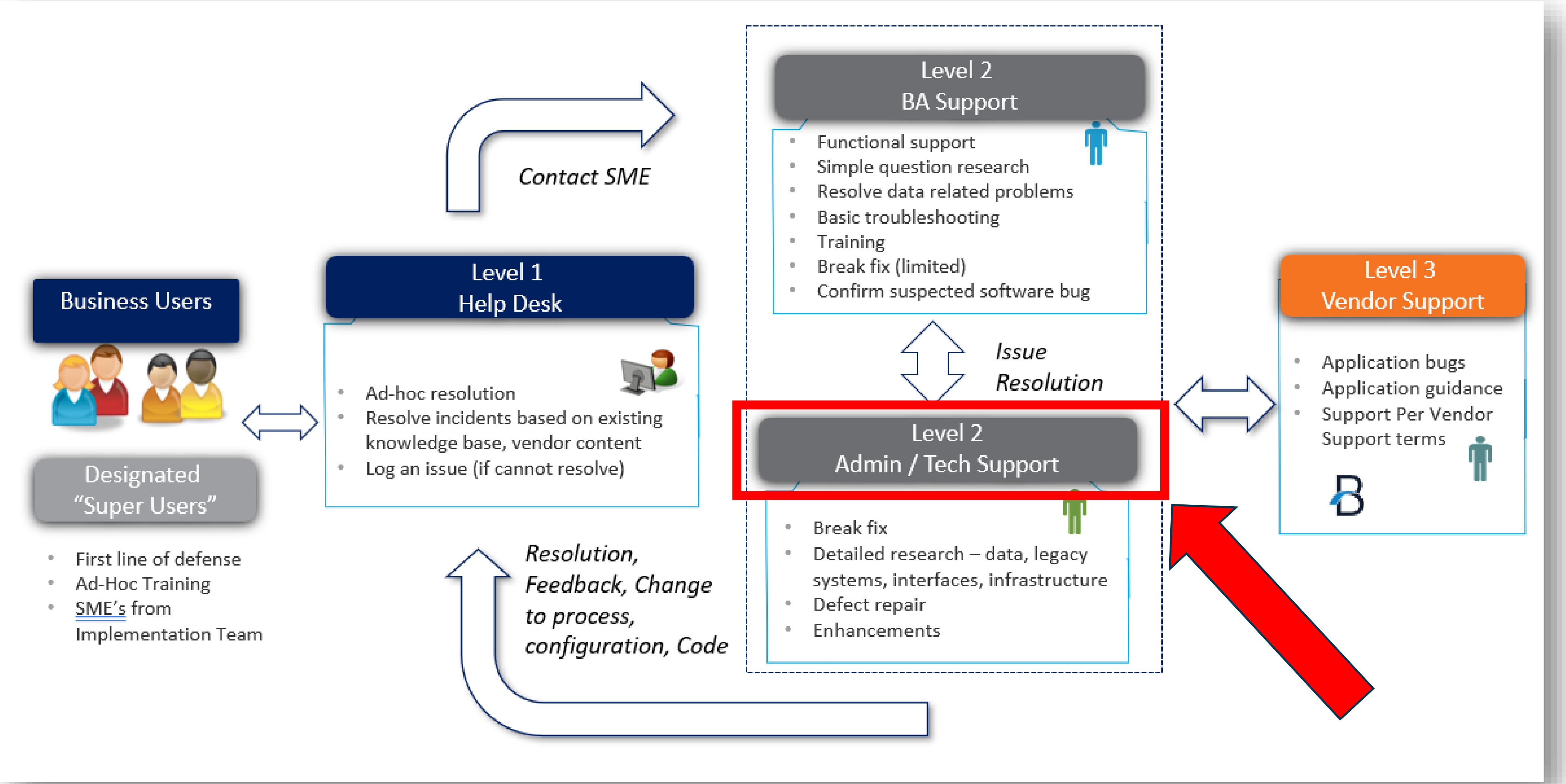
Issue Management Overview

Organizations should have a dedicated process for how issues are managed, logged, and tracked. Direct contact with the NetSuite Administrator should rarely be the first point of contact for a new issue.

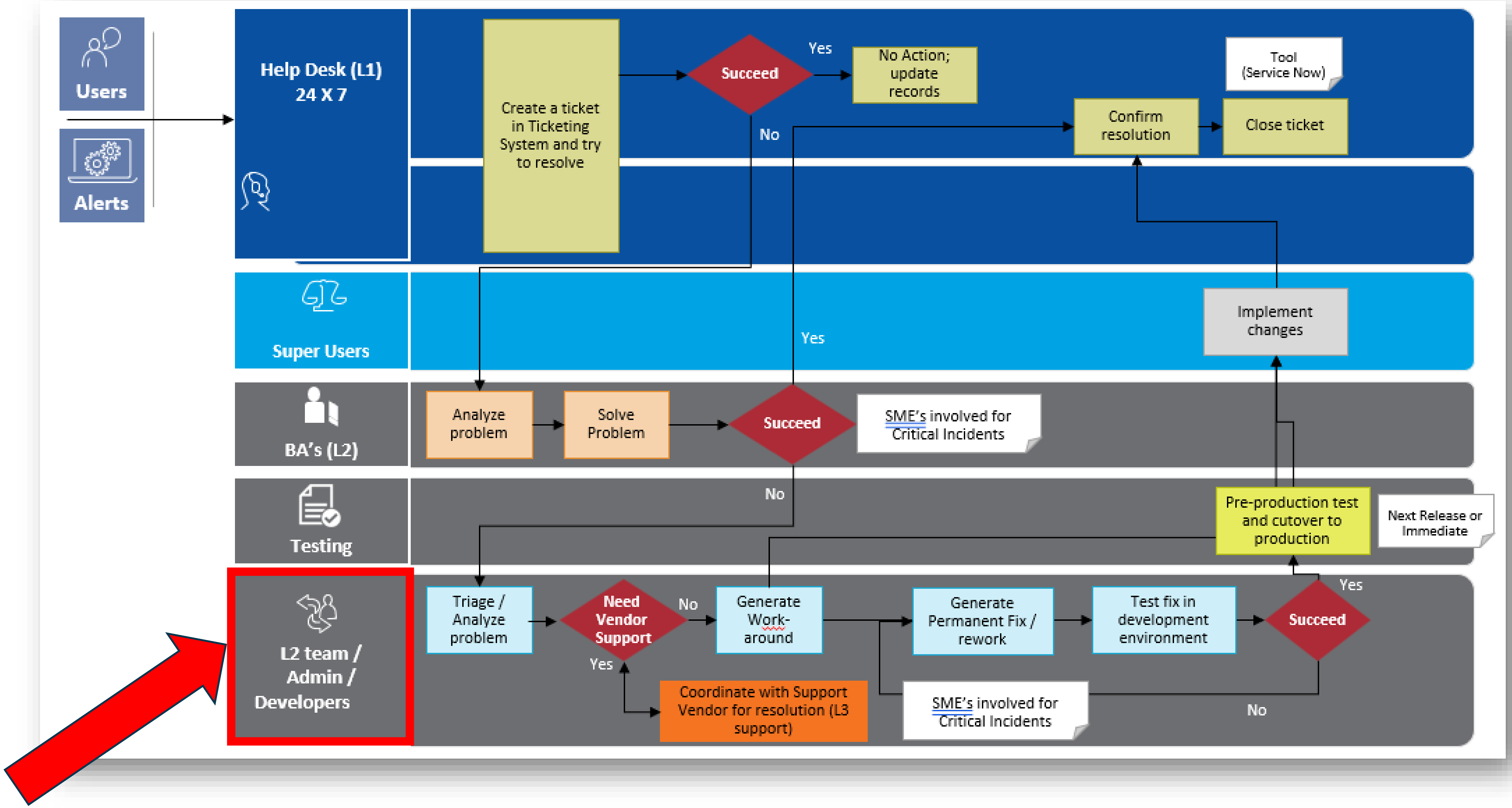
An Issue Management Process may include multiple ‘Levels’ to encourage issue resolution at various stages, depending on the severity and complexity of issues

Having an organized structure helps streamline the issue management process and allows for Administrators to focus on top priority issues

Issue Management Overview



Issue Management Detail



Capturing Issues & Tickets

Many companies elect to use a ticket management software for the tracking of outstanding issues

Excel or Google Sheets is not recommended for ticket capture

This allows for tickets and issues to be tracked in a transparent manner across the organization

When capturing issues and tickets, each ticket should have attributes that help describe the issues and provide categorization and detail.

Tickets provide backup and justification for production updates.

Typical Ticket Details

- Date of Issue
- Submitted by (employee)
- Status (New, Open, Escalated, Closed, etc.)
- Issue Type (Data, Configuration, Integration, Access Provisioning, etc.)
- Systems Impacted (NetSuite, CRM, Middleware, etc.)
- Business Process (Order-to-Cash, Procure-to-Pay, Record-to-Report, etc.)
- Priority (Low, Medium, High, Urgent)
- Issue description
- Screenshots or images
- Link to NetSuite Record
- Date closed

Sample Ticket Management Solutions

smartsheet

Zoho Desk

servicenow

zendesk

Jira Software

ORACLE NETSUITE

freshdesk

happyfox

BREAK

Monitoring your NetSuite Instance

- Using Dashboards to Monitor NetSuite
- Leverage Saved Searches to Identify Issues
- Additional NetSuite Functions to Help Audit NetSuite
- Knowing when it’s time to call for backup

Using Dashboards to Monitor NetSuite

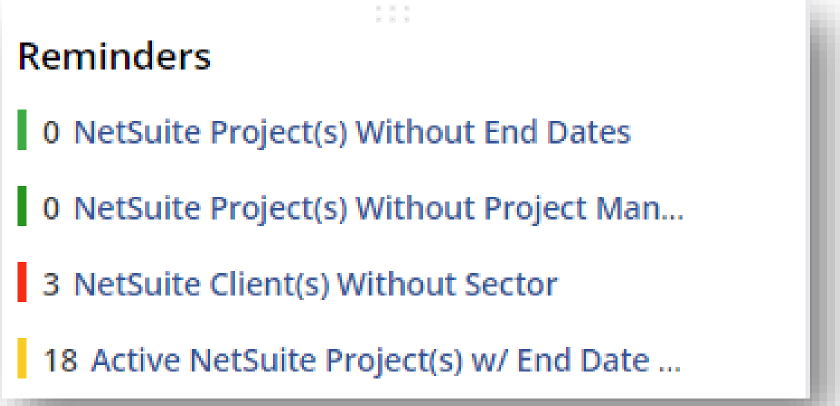
Similar to how end users use Dashboards to help track tasks and action items, Dashboards can be leveraged by Administrators as well to identify issues ahead of time.

Administrator Dashboard Tips

1. **Set up Reminders** that end users leverage to help speak a common language in NetSuite

2. **Build Searches/Reminders** to identify things that can (and will) go wrong with NetSuite records
   a. Example: Records missing field values, script errors, workflow anomalies

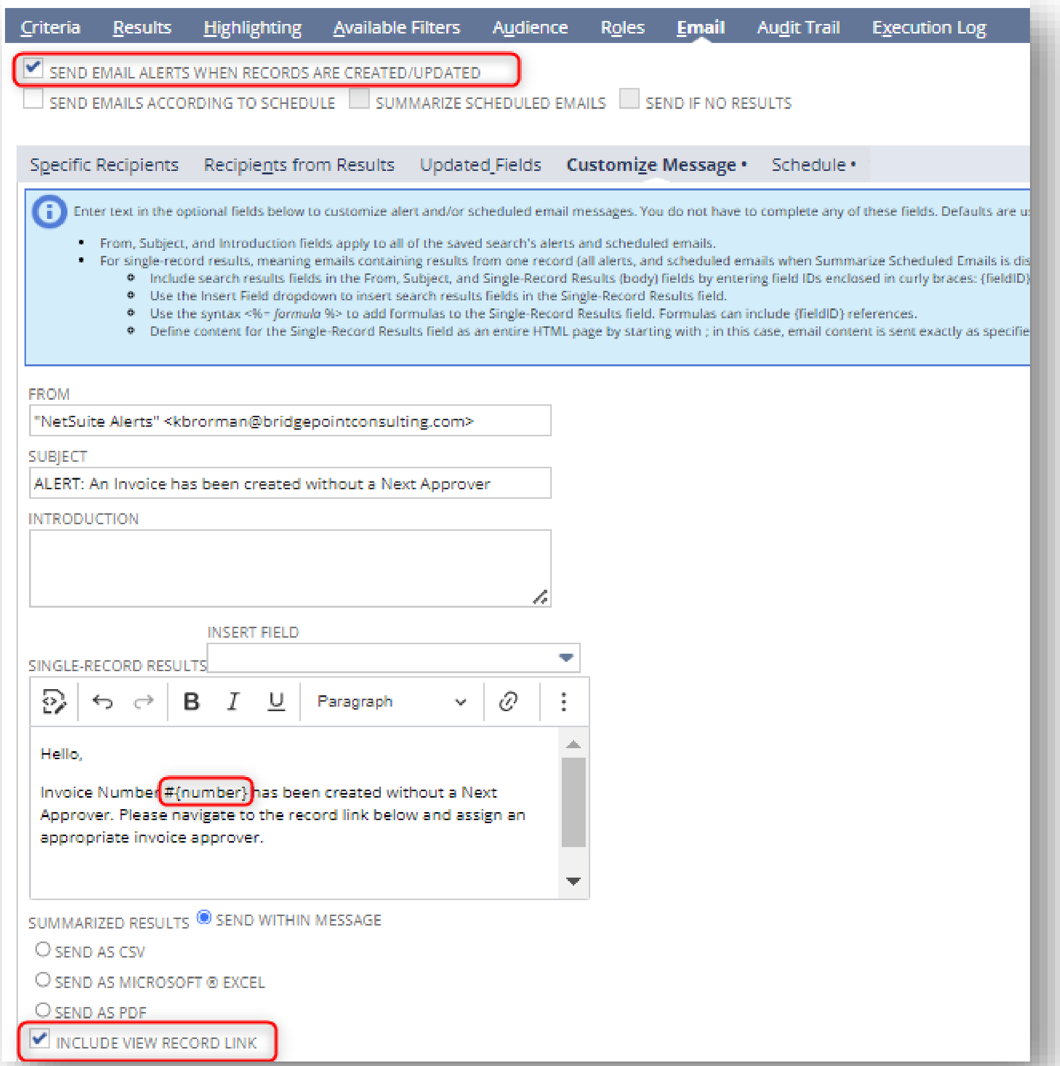
3. **Be Proactive** – Leverage prior tickets and issues as the framework for dashboard items. Doing this can help identify issues before they progress further



Leverage Saved Searches to Identify Issues

By using the "Email" subtab on saved searches, you can have NetSuite send an email when a record has a specific criteria.

- To do this:
  - Set the criteria on the search as desired
  - Check the "Send Email Alerts when Records are Created/Updated" on the email tab
  - Type a title and a message body
    - Fields from the record can be leverage in the body of the message to provide detail about the record in the email
  - Check the "Include View Record Link" box to have a hyperlink embedded in the email with a link directly to the record at hand.



Additional NetSuite Functions to Help Audit NetSuite

- **Transaction Numbering Audit Log** – provides a complete list of every internal transaction number including the numbers that were assigned to standard and custom transactions that have been deleted or failed to be created. (SuiteAnswers 27091)
    - *TIP: Saves Searches are available on the Audit Trail*

Transaction Numbering Audit Log

VIEW Transaction Numbering Audit Log | Customize View

FILTERS

TRANSACTION TYPE: - All - | SUBSIDIARY: - All - | DELETION REASON CODE: - All - | STYLE: Normal

TRANSACTION TYPE	TRANSACTION NUMBER	DATE ALLOCATED	AUTHOR	DATE DELETED ▾	DELETED BY	DELETION REASON	DELETION REASON MEMO
Journal	JOURNAL18081	3/6/2024 11:29 am	[illegible]	3/13/2024 5:31 pm	[illegible]	Original Document Damaged	
Journal	JOURNAL18082	3/6/2024 11:29 am	[illegible]	3/13/2024 5:31 pm	[illegible]		
Journal	JOURNAL18271	3/7/2024 9:53 pm	[illegible]	3/7/2024 9:53 pm	[illegible]	Other	Reversal date removed
Journal	JOURNAL17398	2/9/2024 10:21 am	[illegible]	2/15/2024 4:49 pm	[illegible]	Other	This transaction was deleted by script or web service.
Journal	JOURNAL17396	2/9/2024 10:21 am	[illegible]	2/15/2024 4:49 pm	[illegible]	Other	This transaction was deleted by script or web service.

- **Transaction Audit Trail** – produce a report that provides a detailed history of all transactions entered into NetSuite. The audit trail provides information about the transaction, who entered the transaction, and when the transaction was created or modified. (SuiteAnswers 9073)

Audit Trail

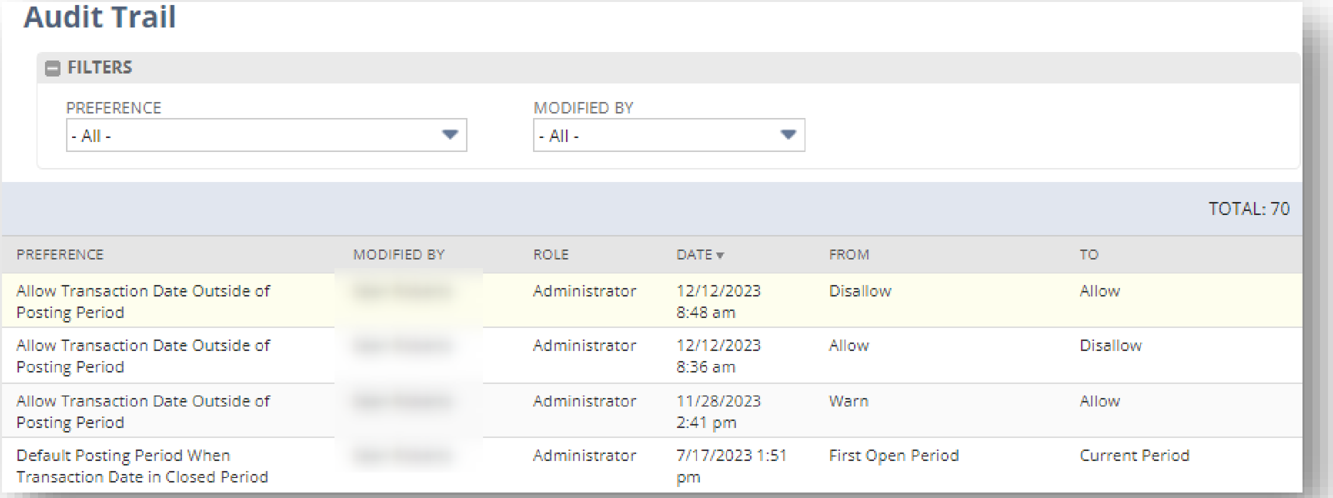
2024-03-14 — 2024-01-02 11:59 TOTAL: 7845

DATE/TIME ▾	USERNAME	ACTION	TYPE	INTERNAL ID	DOCUMENT NUMBER	TRANSACTION NUMBER	POST DATE	ACCOUNT	AMOUNT
3/14/2024 4:53 pm	[illegible]	CHANGE	Invoice	827779	INV6028	CUSTINVC6028	3/14/2024	Accounts Receivable - Trade	86,014.99
3/13/2024 5:31 pm	[illegible]	CHANGE	Journal	790135	JE18019	JOURNAL18081	2/29/2024		
3/13/2024 5:31 pm	[illegible]	DELETE	Journal	790135	JE18019	JOURNAL18081	2/29/2024		
3/13/2024 5:31 pm	[illegible]	DELETE	Journal	790136	JE18020	JOURNAL18082	3/1/2024		
3/13/2024 9:25 am	[illegible]	CHANGE	Invoice	551273	INV4231	CUSTINVC4231	6/1/2023	Accounts Receivable - Trade	27,000.00
3/13/2024 9:16 am	[illegible]	CHANGE	Credit Card	711604	111230513	CARDCHRG61	1/28/2024	[illegible]	-8,000.00
3/13/2024 9:16 am	[illegible]	CHANGE	Credit Card	711625	111377709	CARDCHRG82	1/29/2024	[illegible]	-8,000.00

Additional NetSuite Functions to Help Audit NetSuite (Cont.)

- **Audit Trail for Features and Preferences** – Many of the features and preferences screens in NetSuite have a ‘hidden’ Audit Trail.

- By navigating to this Audit Trail, Admins can see a log of all the changes to features and preferences within the account.

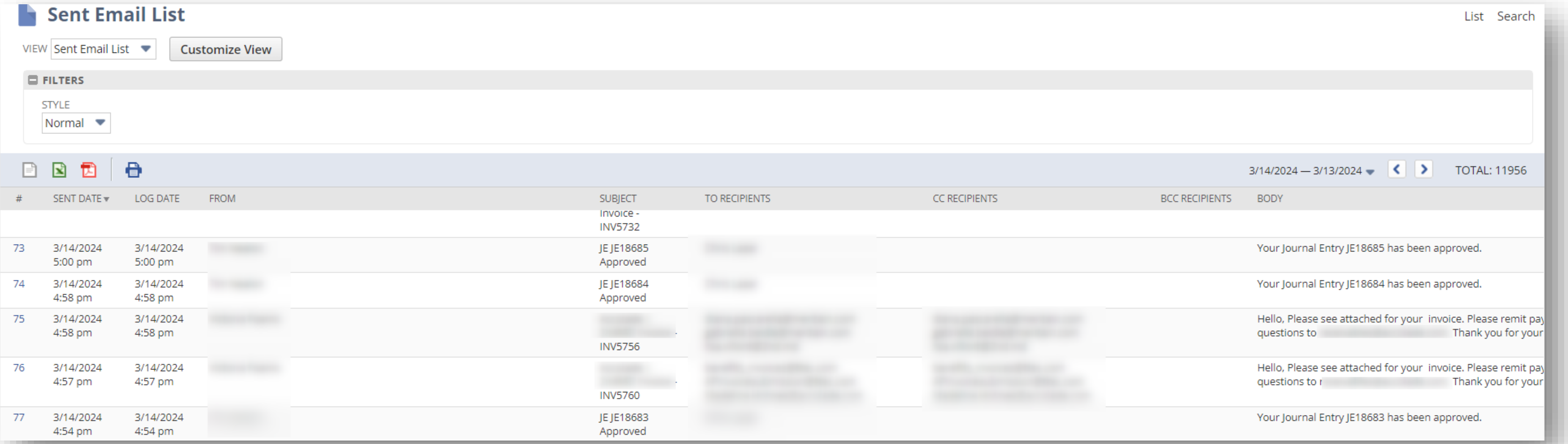


Additional NetSuite Functions to Help Audit NetSuite (Cont.)

- **Sent Email List -** *(Setup > Company > Sent Email List)* provides a view into all outgoing email sent from an account. You can view email that was delivered successfully as well as email that was not delivered to the recipient. (SuiteAnswers 87459)

  TIP: Sent Email list captures all emails, including approval related emails to employees, as well as external party related emails (i.e. Invoice or Purchase Order emails)

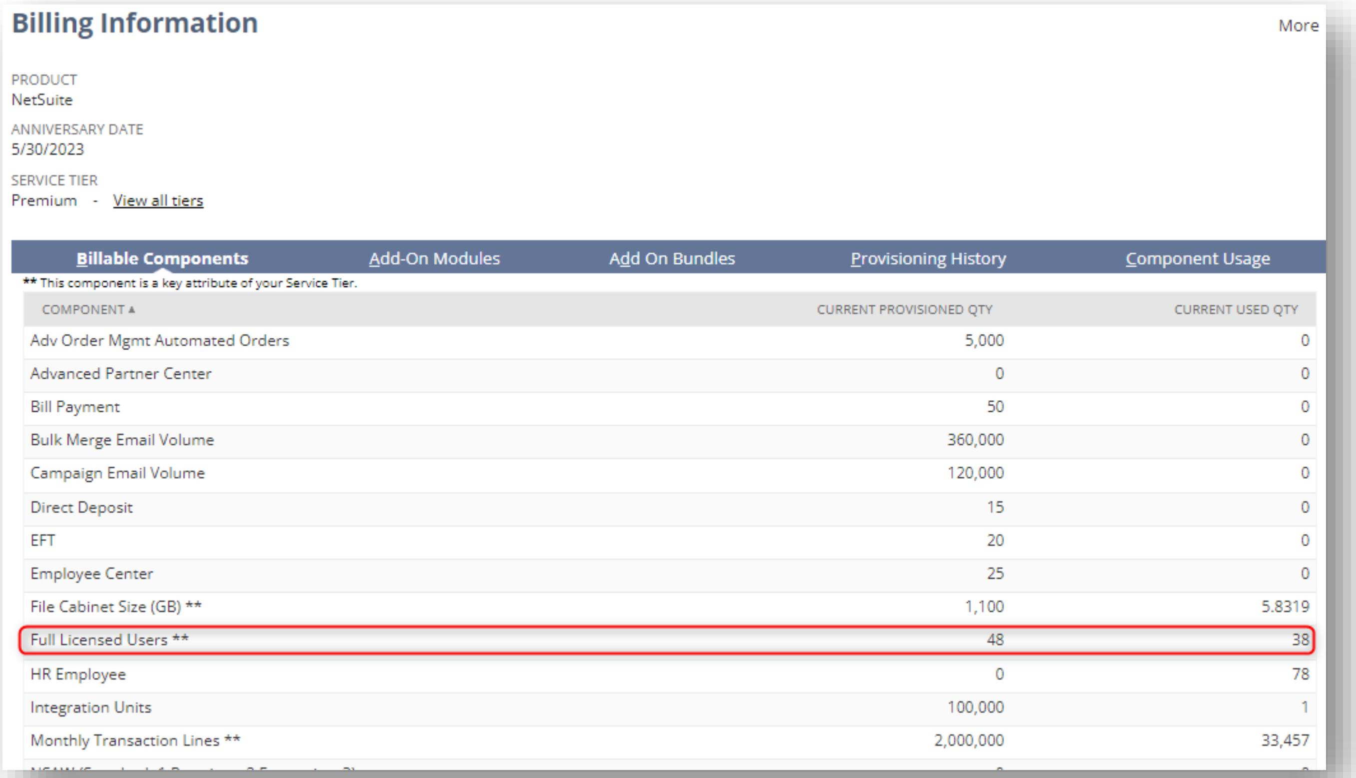
- **Undelivered Emails** – (Lists > mailing > Undelivered Emails)



Additional NetSuite Functions to Help Audit NetSuite (Cont.)

- **View Billing Information** - shows installed components, add-on modules, provisioning history, and component usage.

- Useful Items on Billing Information page:
  - **Full Licensed Users & HR Employees** – the current and available user licenses within the account
  - **File Cabinet Size** – the amount of storage available in the file cabinet
  - **Monthly Transaction Lines** – the allotted number of transaction lines within your current 'tier' of NetSuite
  - **Subsidiary Count & Country Limit** – count of all the used and available subsidiaries and countries
  - **Sandbox Refresh Count –** the number of sandbox refreshes available


Billing Information

More

PRODUCT
NetSuite

ANNIVERSARY DATE
5/30/2023

SERVICE TIER
Premium - View all tiers

Billable Components | Add-On Modules | Add On Bundles | Provisioning History | Component Usage

** This component is a key attribute of your Service Tier.

COMPONENT ▲	CURRENT PROVISIONED QTY	CURRENT USED QTY
Adv Order Mgmt Automated Orders	5,000	0
Advanced Partner Center	0	0
Bill Payment	50	0
Bulk Merge Email Volume	360,000	0
Campaign Email Volume	120,000	0
Direct Deposit	15	0
EFT	20	0
Employee Center	25	0
File Cabinet Size (GB) **	1,100	5.8319
Full Licensed Users **	48	38
HR Employee	0	78
Integration Units	100,000	1
Monthly Transaction Lines **	2,000,000	33,457

Knowing when it's time for more help

It's important for an organization to know the tipping point for hiring an additional admin, or to go outside of the company and hire a firm to help support NetSuite.

Below are few key signs that may indicate it's the right time to move forward with additional support

Complexity of Business Process

- Company's business process are growing more complex, and in need or large transformational changes
- Administrator has limited knowledge of a particular business process that is needing to be implemented

Limited Bandwidth

- Ticket resolutions are extending in duration
- Issue volume is increasing beyond the capacity of the Administrator team
- Users need more advanced training and enablement beyond the Administrators availability

Specialized/Technical Expertise

- NetSuite account has a large amount of SuiteScripts, Workflows or Customizations
- Large number of issues that require NetSuite development and scripting to resolve
- New integrations are needed to achieve business automation

Upcoming Large Initiatives

- Large initiatives (such as acquisitions) that would require dedicated focus
- New service lines that require large overhauls to the NetSuite configuration to accommodate

Strategic Guidance

- Administrators are focused on day-to-day activities and not able to participate in strategic direction of the company
- Need industry best practices on how to improve business process across the organization

Service Structure

Bridgepoint Care Offering

Application Scope

- NetSuite: All modules
- Integrations
  - Point of Contact 3rd Party Applications
  - Integration Tools (Dell Boomi, Celigo, MuleSoft, etc.)

Services Offered

1. Maintenance
   - "How To" Questions, System Administration, Break Fix
2. Minor Enhancement Request < 40 hrs.
3. Semi Annual Upgrade Regression Test

Regular Hours: 8:00am-5:00pm M-F Central Time

Service Management and Technology

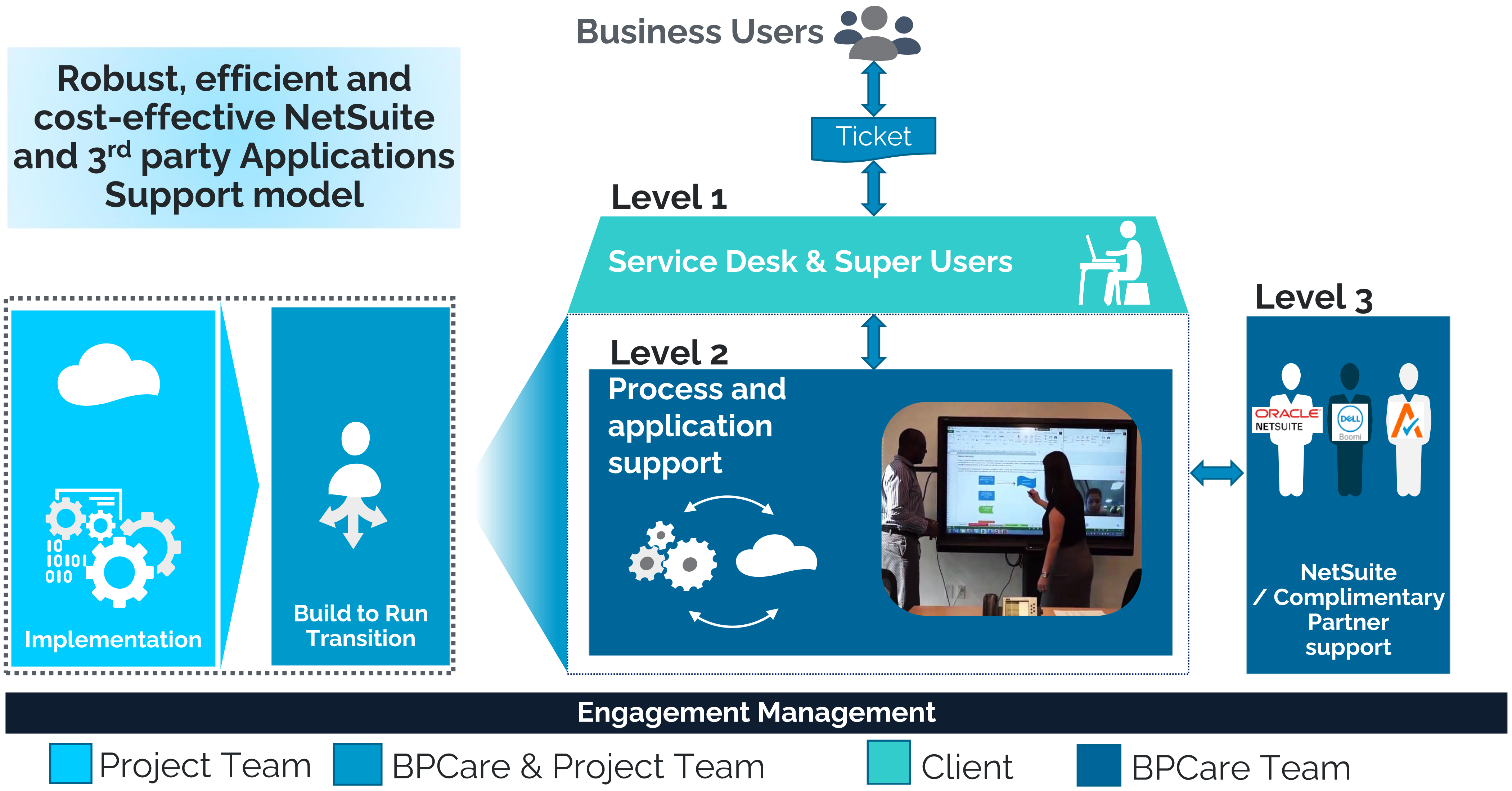
- Regular Reviews
  - Weekly, Monthly Status
  - Quarterly Service Adjustment
- Maintenance Tickets
  - Freshdesk ticketing system

Commercial Arrangement

- Quarterly, Bi-Annual, or Annual Fixed Cost
- Defined Dedicated Capacity
- T&M Hourly Fee Overage

Bridgepoint Care Model

Robust, efficient and cost-effective NetSuite and 3rd party Applications Support model



Continuous Learning and Professional Development

- NetSuite Releases
- Trainings
- Skill Advancement

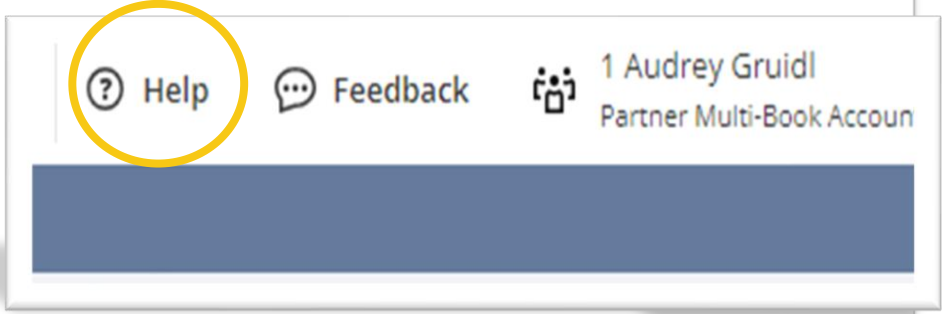
NetSuite Release

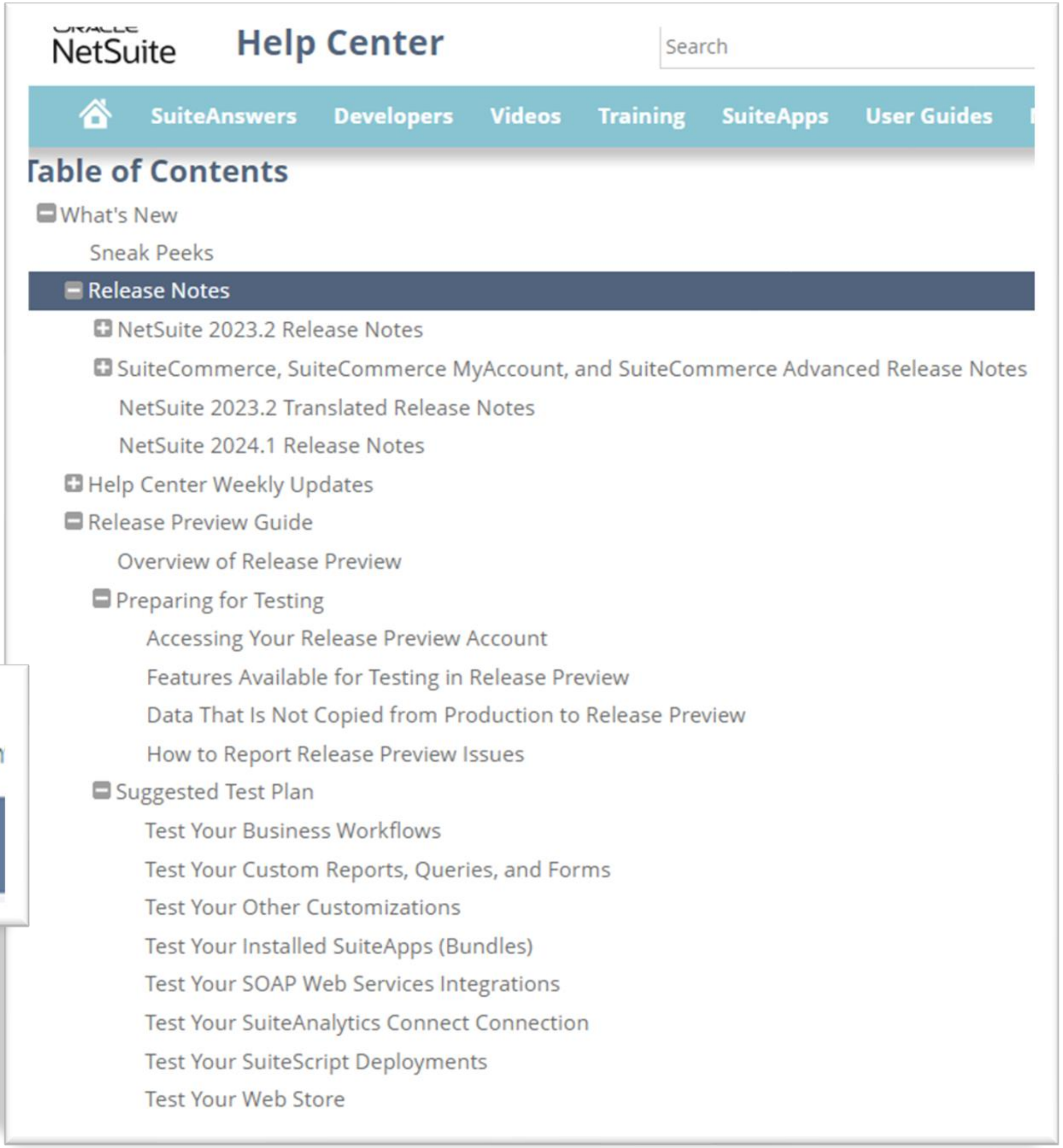
- On your NetSuite Homepage
  - Rescheduling
  - Request Release Preview Environment

Release Notes

1. Navigate to the Help Center

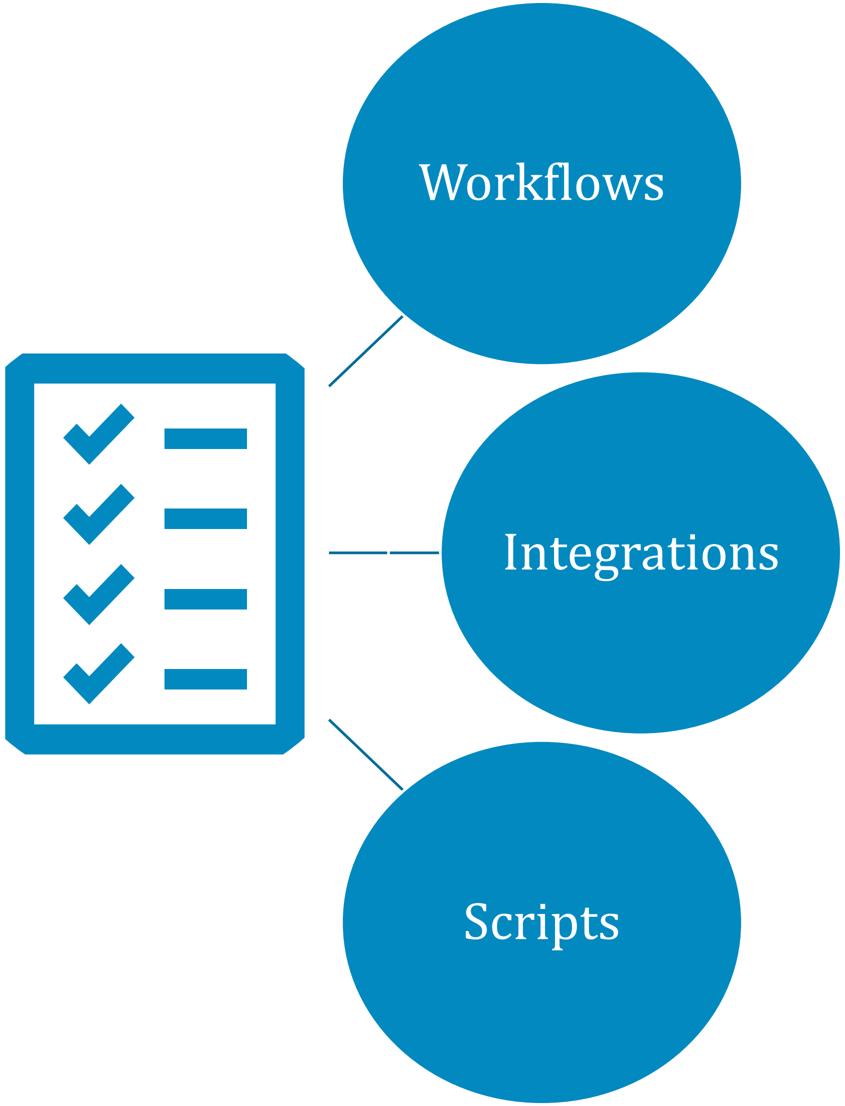
2. Within NetSuite, click “Help” in the upper right corner





Release Testing

1. Review Release Notes
2. Refresh Sandbox
3. Test critical workflows
4. Regression Testing
5. UAT – involve Super Users
6. Make any necessary changes
7. Document updates
8. Communication plan
9. Training
10. Plan if new release could cause significant issues



SuiteIdeas

Navigation:

Support > Account Center

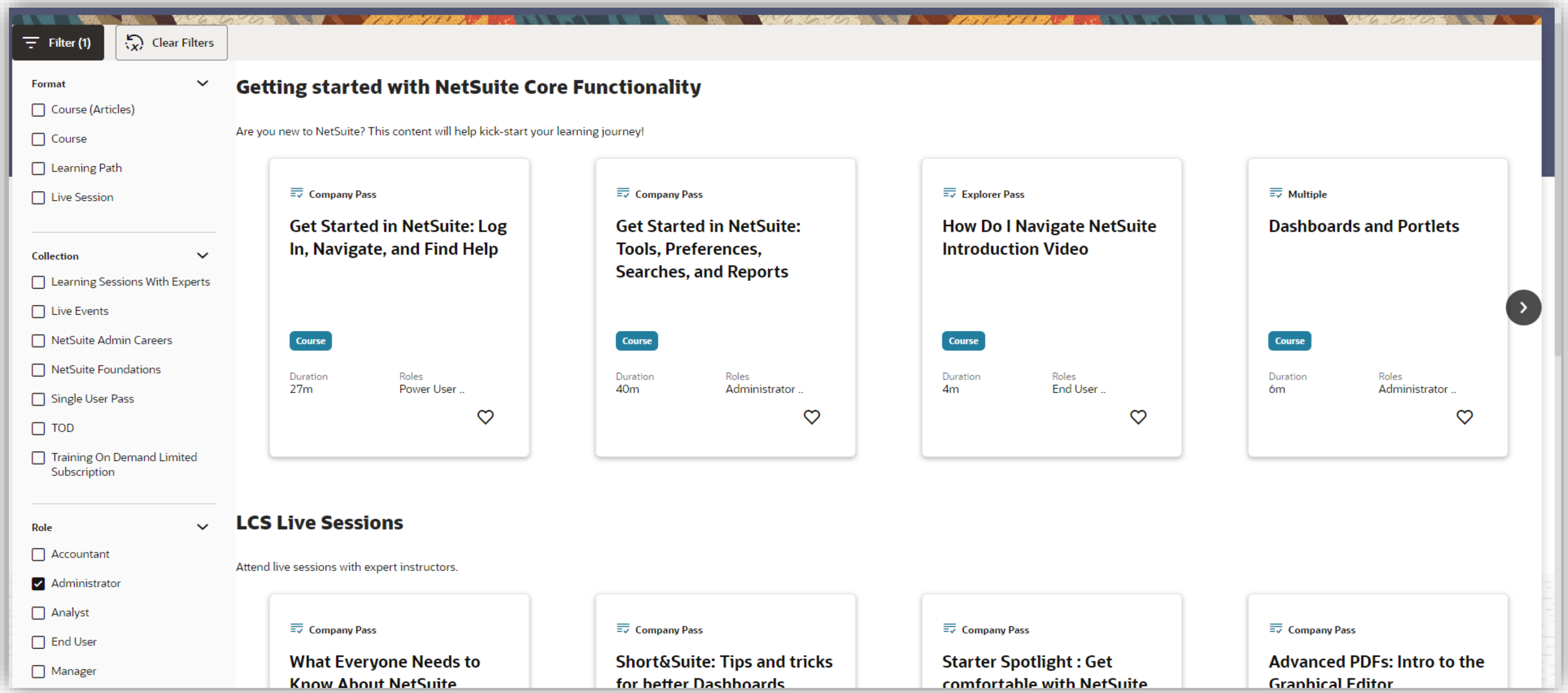
NetSuite Learning Center

Training Videos

- For Admins
- Provide suggestions to users
- Track User Training completion

Certifications

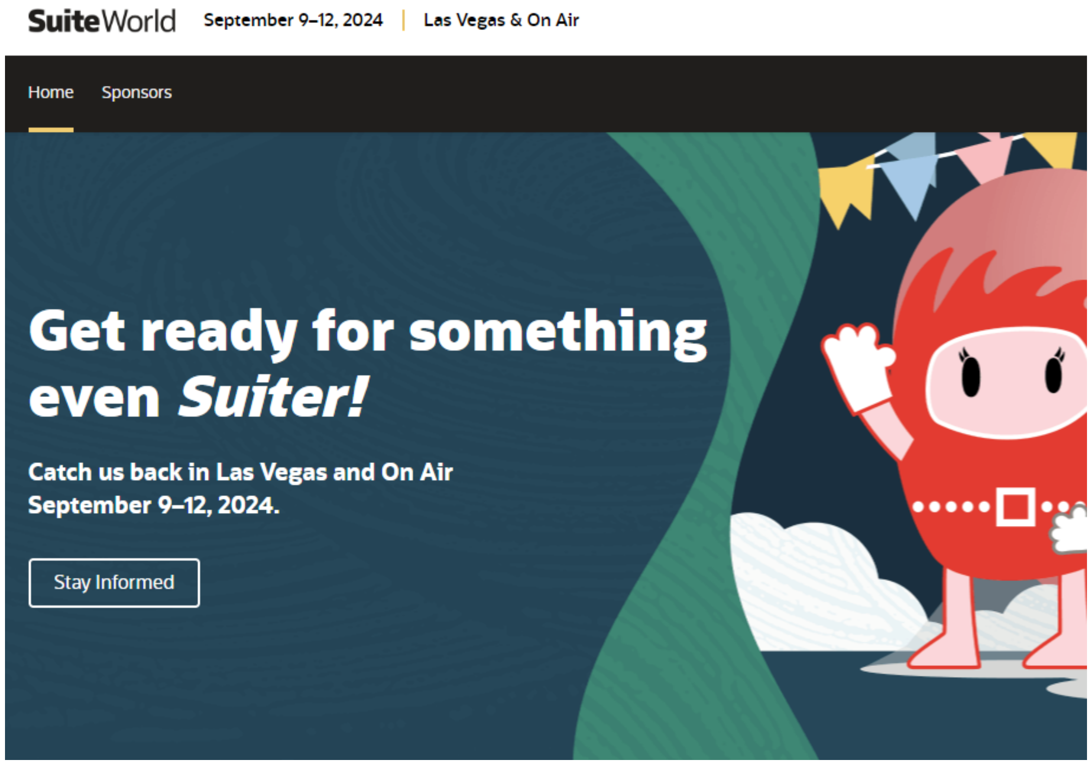
- NetSuite Administrator



NetSuite Live Meetings

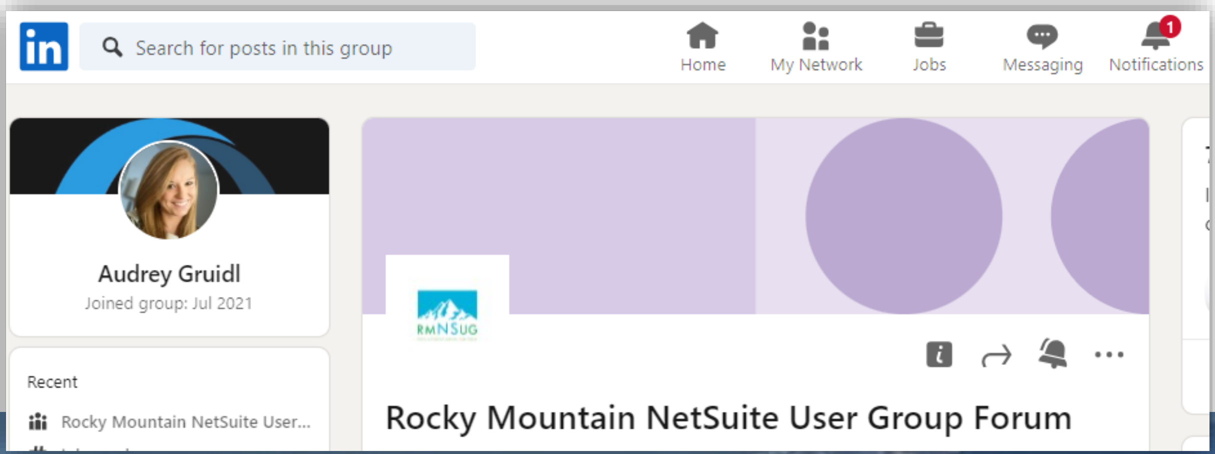
NS Live Trainings

SuiteWorld

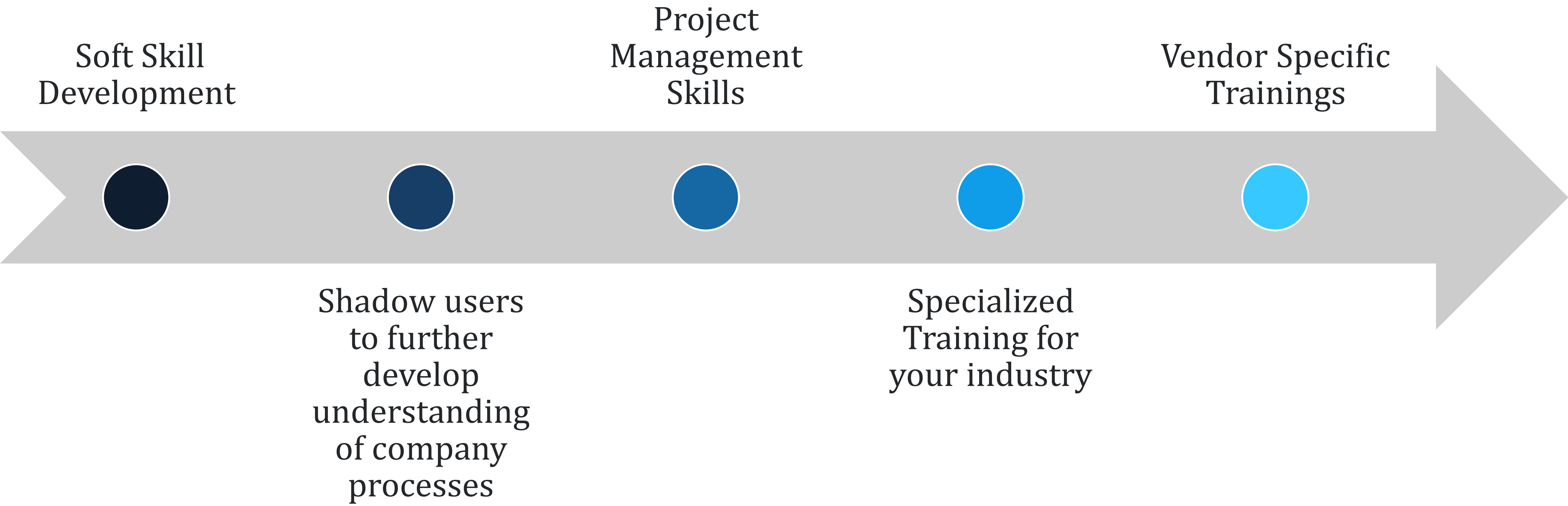


Non-NetSuite Sponsored

- Online Resources
  - Forums, Blogs, Webinars
- User Groups
  - Rocky Mountain NetSuite User Group Meetings



Professional Development



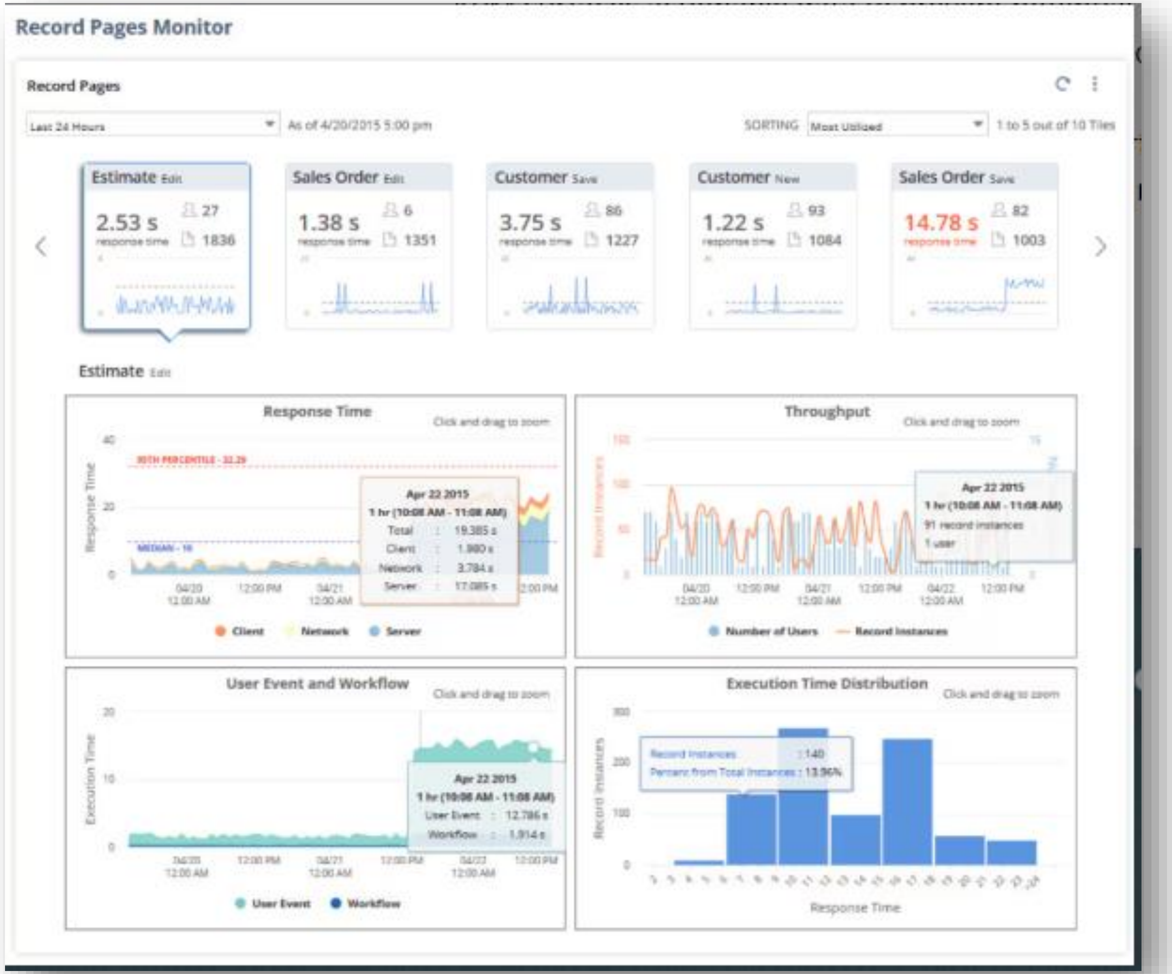
Tips and Tricks

- Bundles & SuiteApps
- Chrome Extensions
- Supporting Users

Find Efficiencies with Bundles+ & SuiteApps

- Install via the SuiteBundler --Navigation: Customization>SuiteBundler > Search & Install Bundles
- Install via the SuiteApp Marketplace--Navigation: SuiteApps

Performance



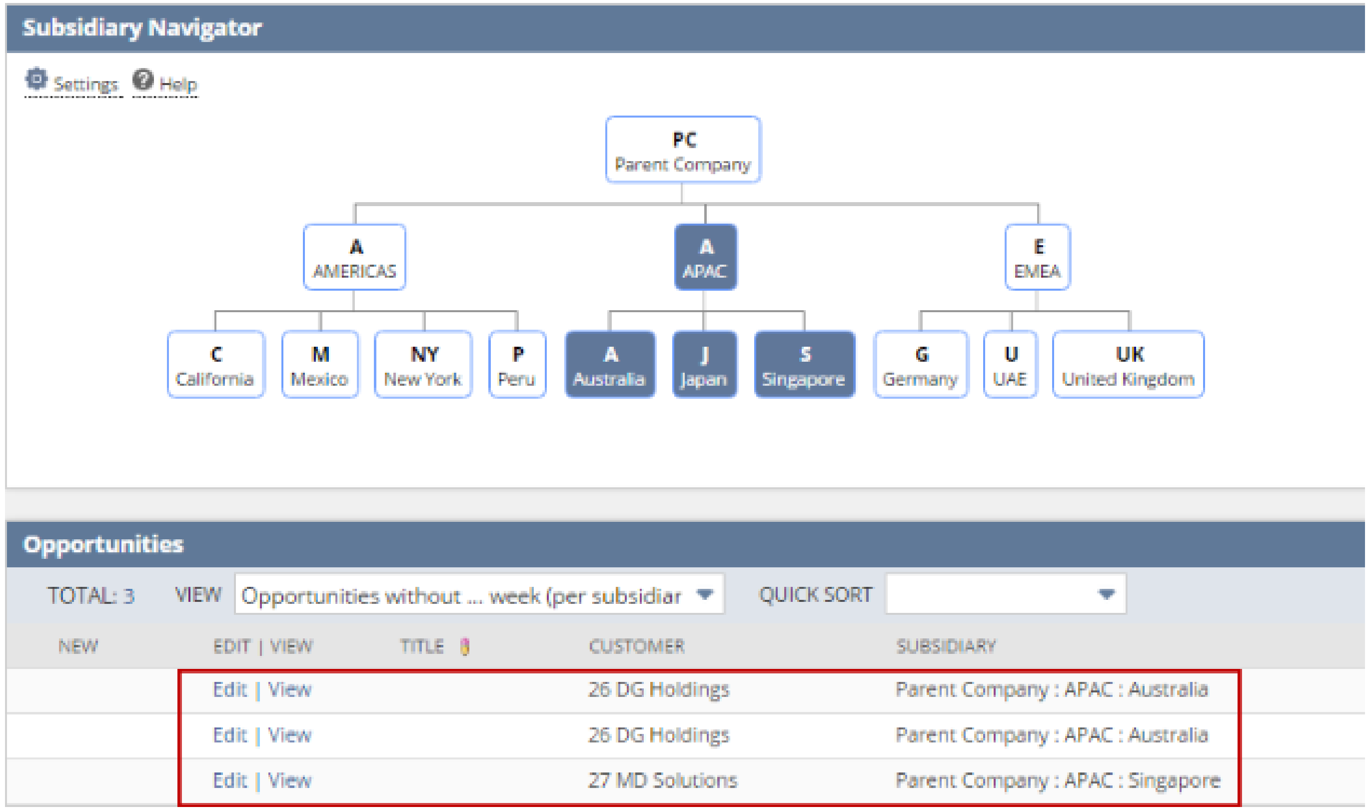
APM SuiteApp

- At-a-glance performance health dashboard to monitor issues that may affect the performance of record pages, scripts, saved searches, integrations, and processors
- Dedicated tools for each type of issue to view visualized performance data with metrics and logs
- Easily identify performance bottlenecks and other issues with detailed figures and charts
- One convenient set up page allows administrators to grant access to multiple roles and employees

For OneWorld Accounts

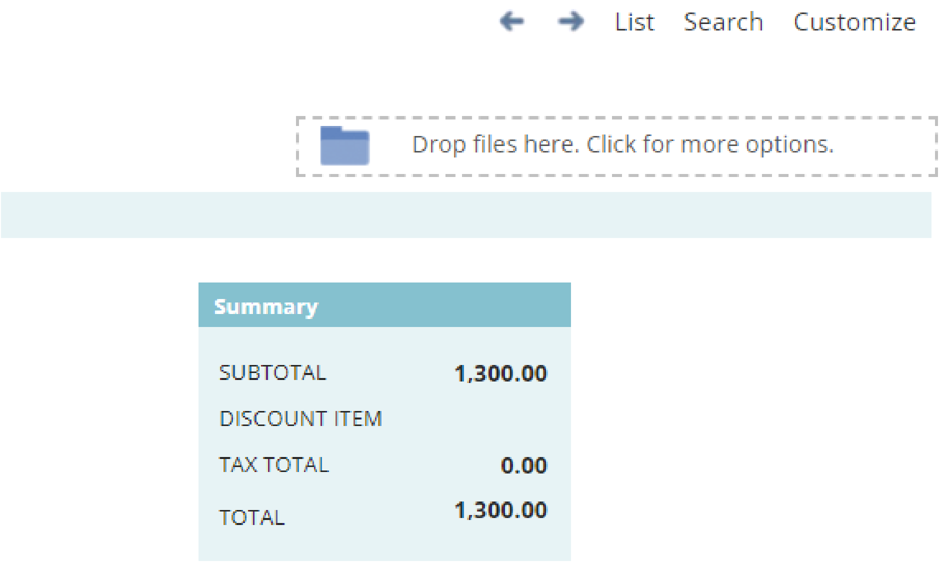
Subsidiary Navigator

- Allows OneWorld account executive to have the ability to conveniently switch through subsidiaries from the Subsidiary Navigator dashboard portlet
- Lists, searches, reports, portlets and other supported records are filtered to the subsidiary when you click a node in the subsidiary navigator portlet.



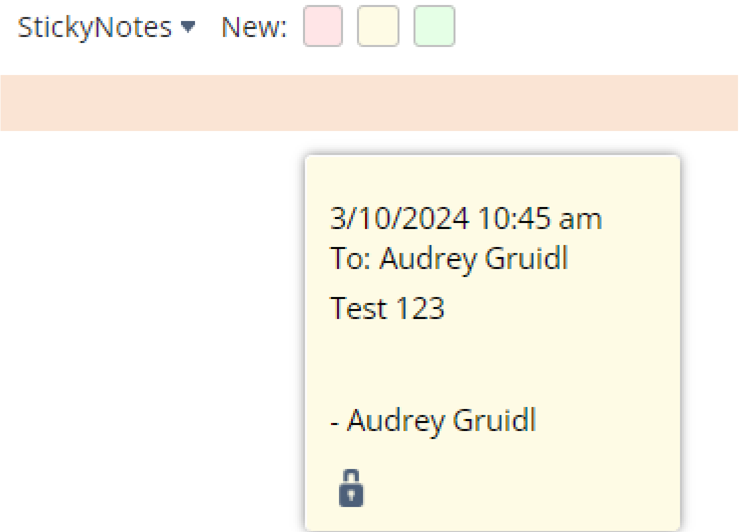
Free Bundle Quick Wins

File Drag and Drop



- Easily drag file from outside location to NetSuite and will attach to record with files subtab.

Sticky Notes

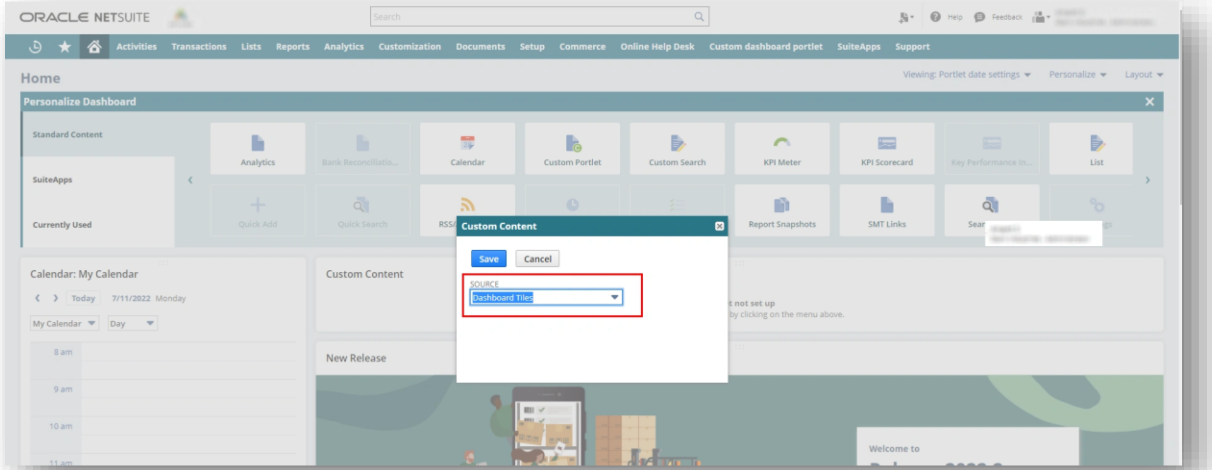


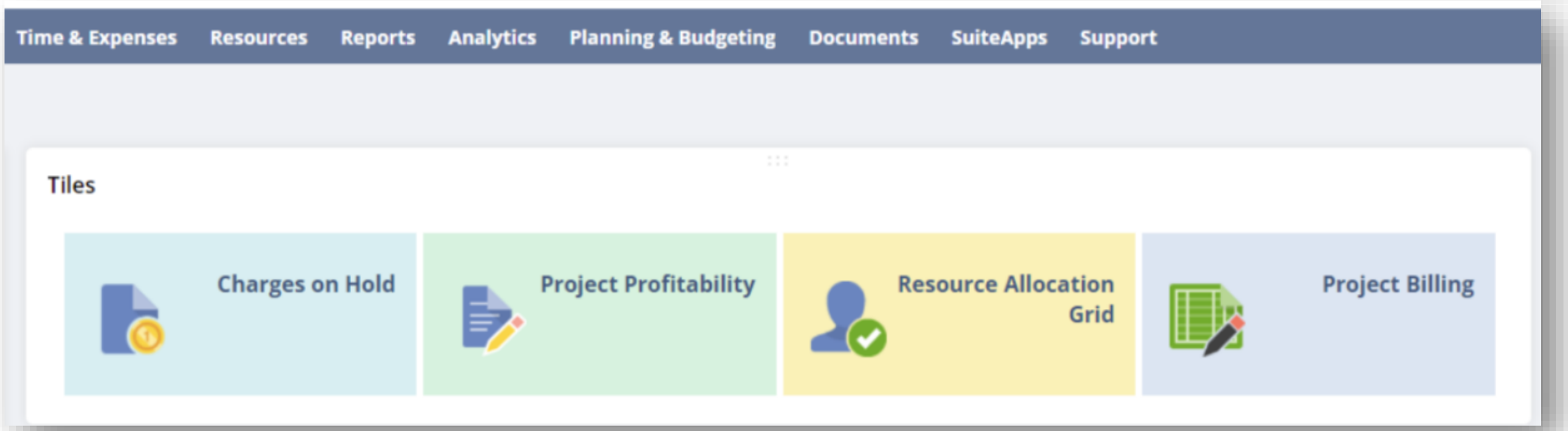
- Enables you to write private notes or share notes on records, transactions, or certain fields on a form across your colleagues.
- You can manage notes on a board where you can sort, filter, archive, delete, reply.

For Analysis

Dashboard Tiles

Enables you to create a dashboard with tiles that display business critical KPIs in a bold visual layout, with images and blinking alerts.





SuiteApps – Cost Associated

StrongPoint

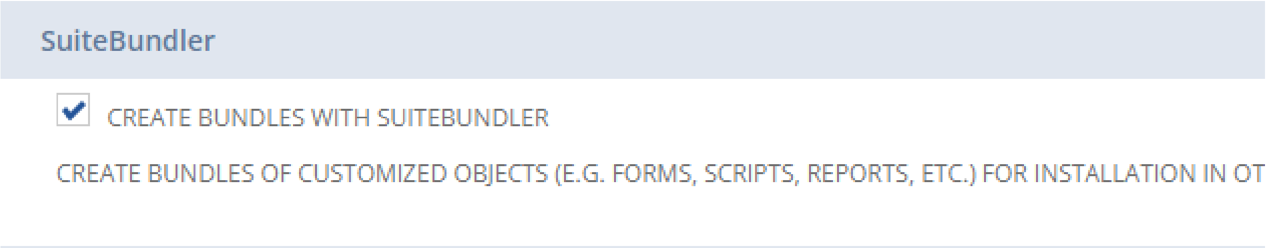
- SOX Compliance & Audit Prep
- Segregation of Duties Management
- Automatic Documentation
- Impact analysis
- Change Management
- Environment Comparison
- Master Data & Financial Controls

Fast Path

- Access reviews
- Identity Manger
- Audit trail
- Security Designer
- Risk Quantification
- Segregation of Duties

Custom Bundle

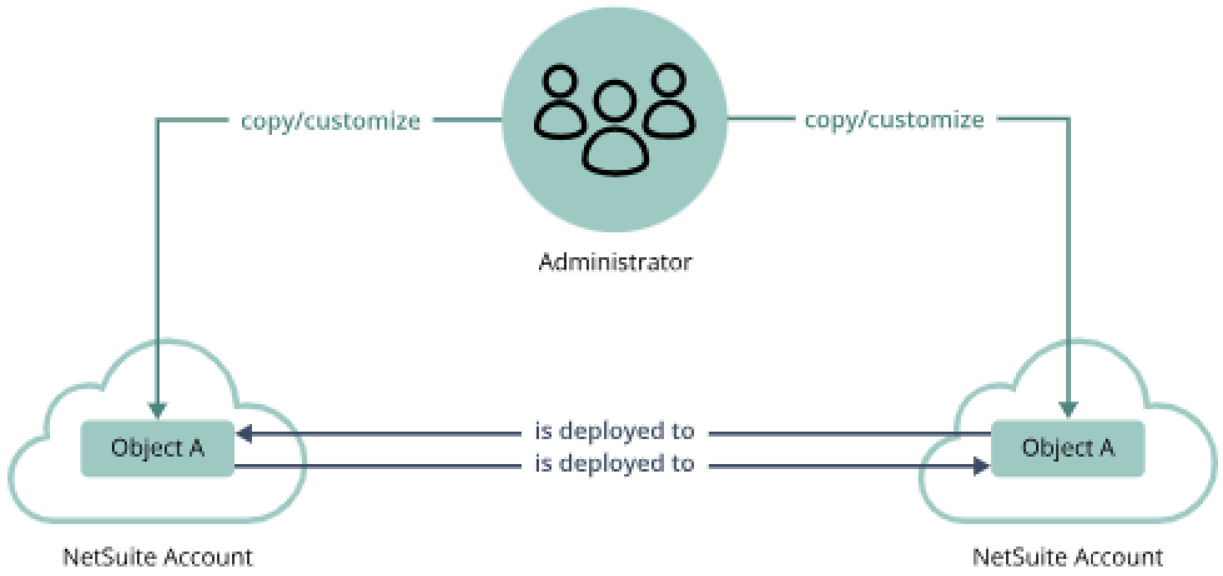
- **Bundling Sandbox Configuration**
  - First must enable ability:
    - Setup > Company > Setup Tasks > Enable Features.
      - SuiteBundler



- **Steps to Bundle**
  1. Enter basic definitions
  2. Document bundle properties
  3. Select objects to include
  4. Set Preferences
  5. Set up sharing
  6. Install in production

Similar to Bundling…Copy to Account

- Copies a custom object between your accounts.
- Use Copy to Account to select a target account, choose dependencies, select record instances to include, then preview and deploy your custom record.



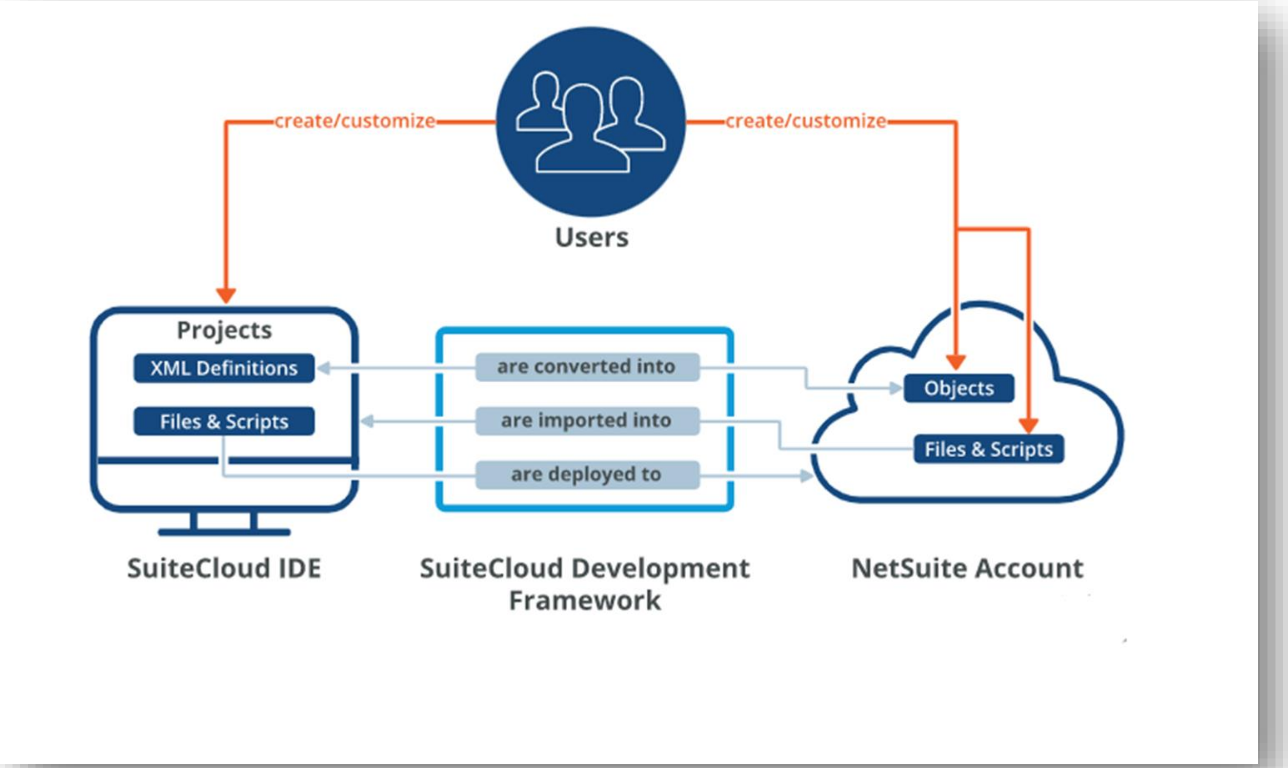
- The tool can copy one custom object (including dependencies and instances) at a time.
- Available from Production, development, and sandbox accounts in which you have administrator access

Next Evolution: SDF (SuiteCloud Development Framework)

Provides a foundation for a structured development process and supports familiar development concepts and patterns

Use SDF to recreate SDF Project Components (or customizations) for internal use or commercial distribution

File Based Projects with XML Definitions that may contain custom records, forms, workflows and scripts



SDF vs. Bundles: Key Differences

SDF is…

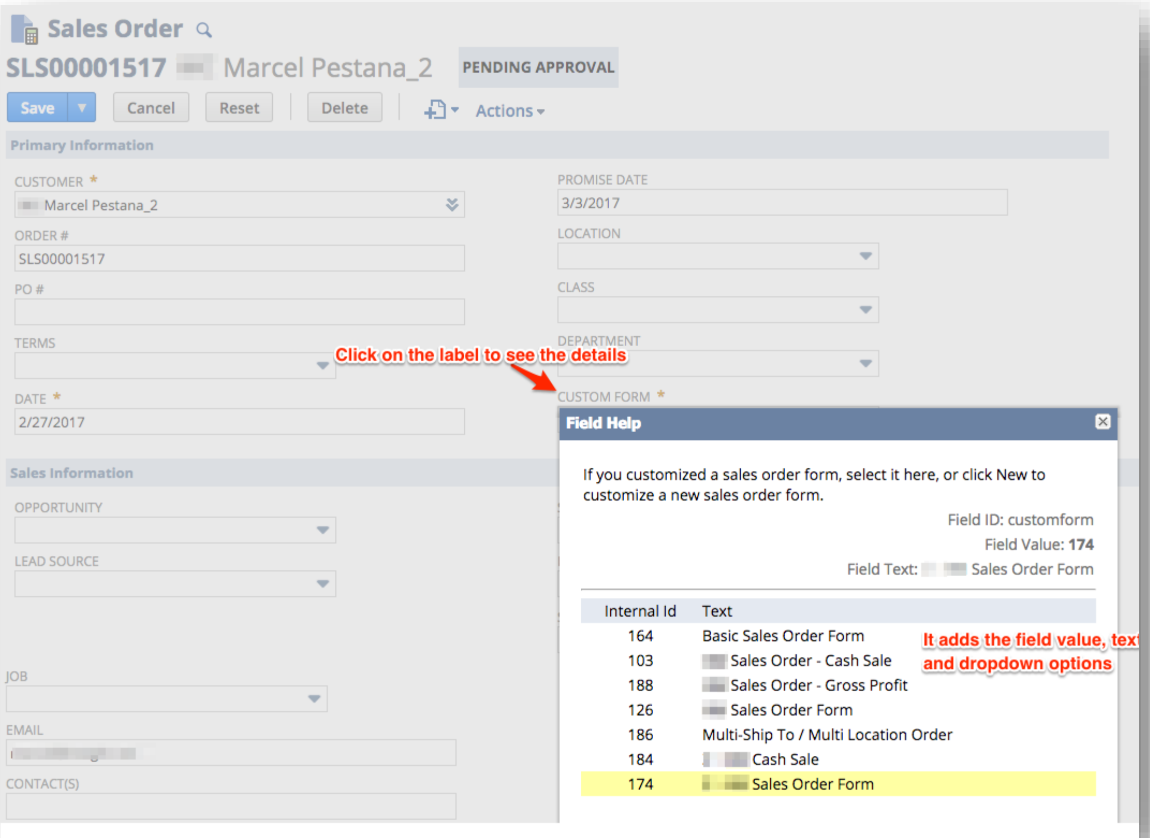
- Fully integrated with IDE – managed outside of NetSuite account
- Projects live as set of XML files on local computer
- Con: Stable internet connection required for download or upload of project from/to NetSuite
- Some objects not supported in SDF yet
- *See SuiteAnswers 109161 for the full list of object comparison between SDF, Copy to Account, and SuiteBundler*
- Can export from account to XML files stored on computer in SDF Project
- Able to manually modify exported data before importing (default values, ids, add fields, etc.)
- Must manually upgrade to new versions of SDF
- SDF has better management over what gets moved, and has more granularity and detail on deployment issues
- SDF may need technical skills to troubleshoot deployment issues

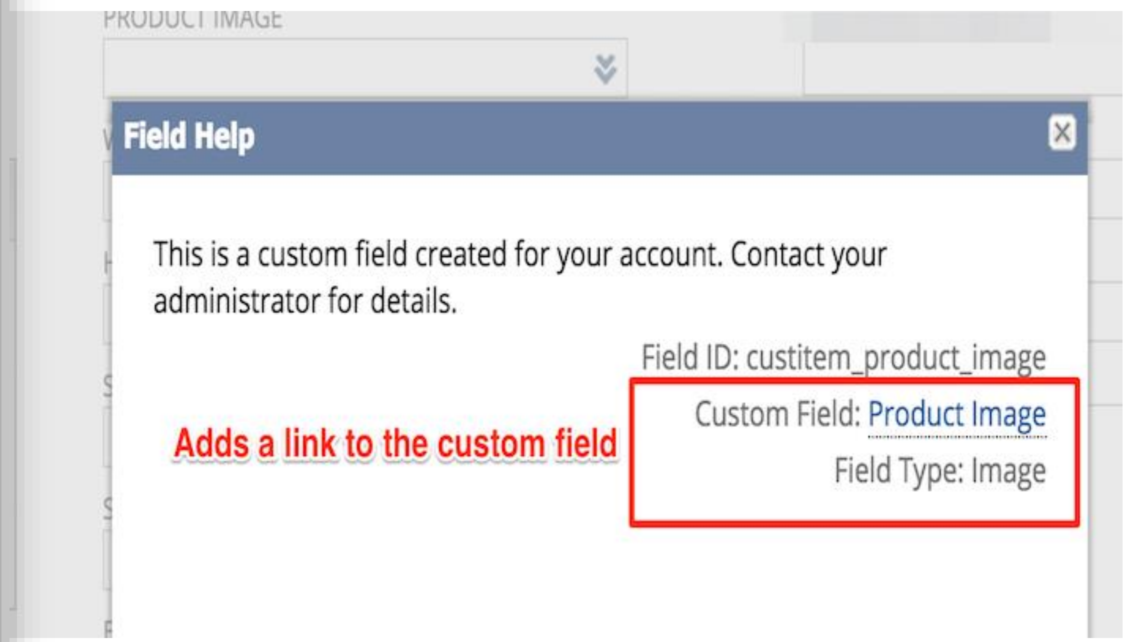
Navigate NetSuite more easily with Chrome Extensions

In Google Chrome, search Chrome Extensions

NetSuite Advanced Field Help

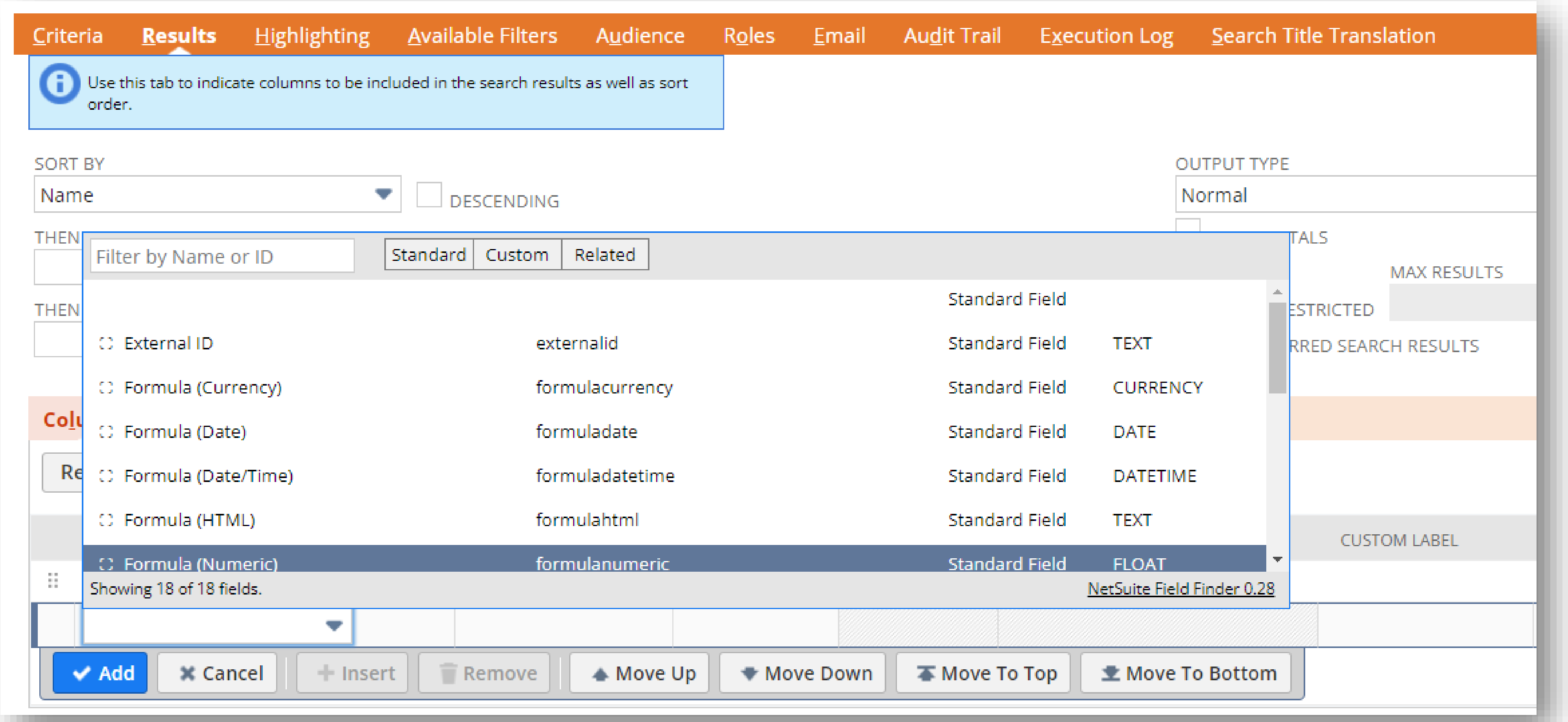
Purpose: Extends the NetSuite Field Help and adds relevant information to improve your productivity.





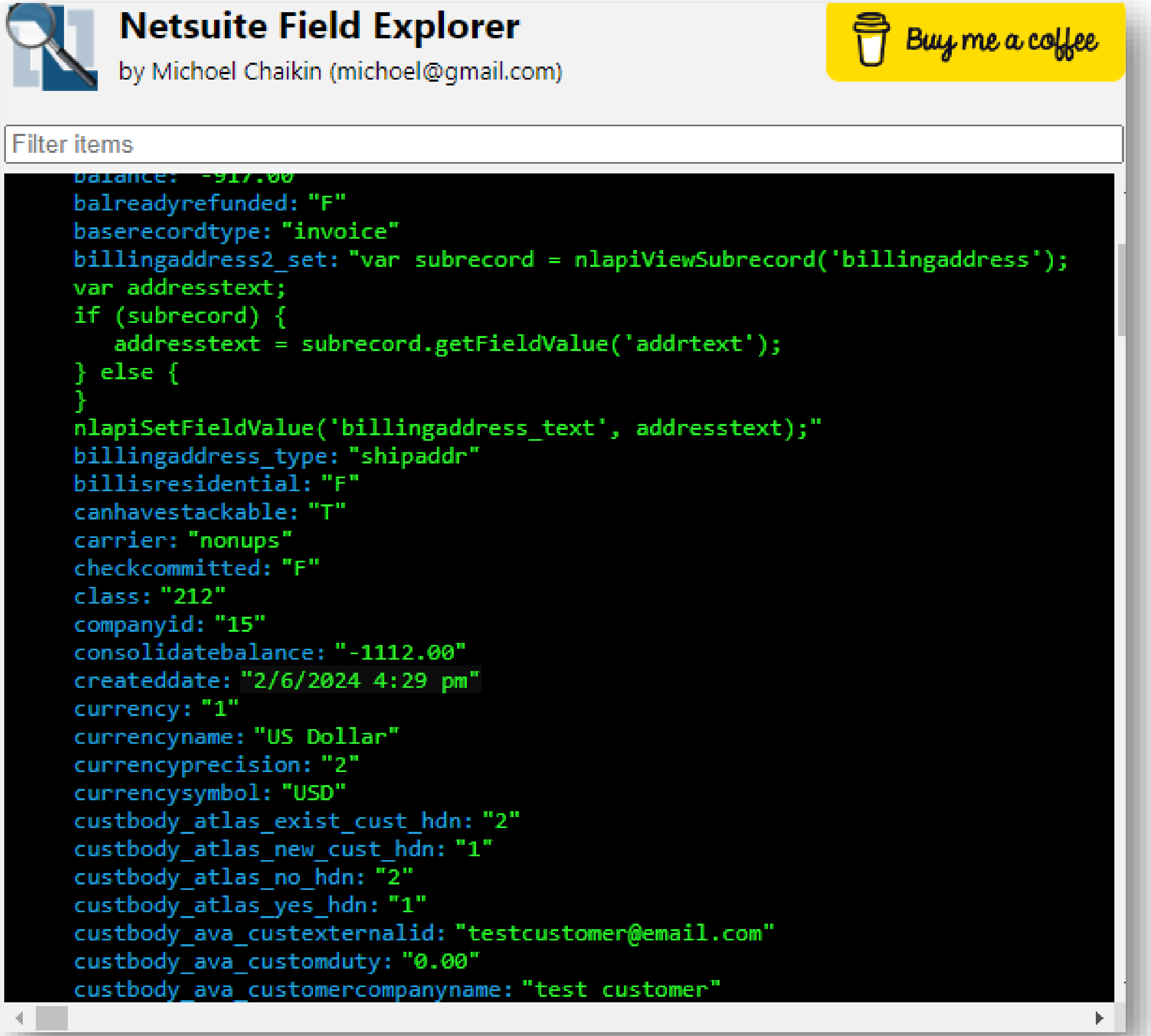
NetSuite Field Finder

Purpose: Allows user to quickly find fields in Saved Search and Workflows. Also provides additional details about fields in dropdown



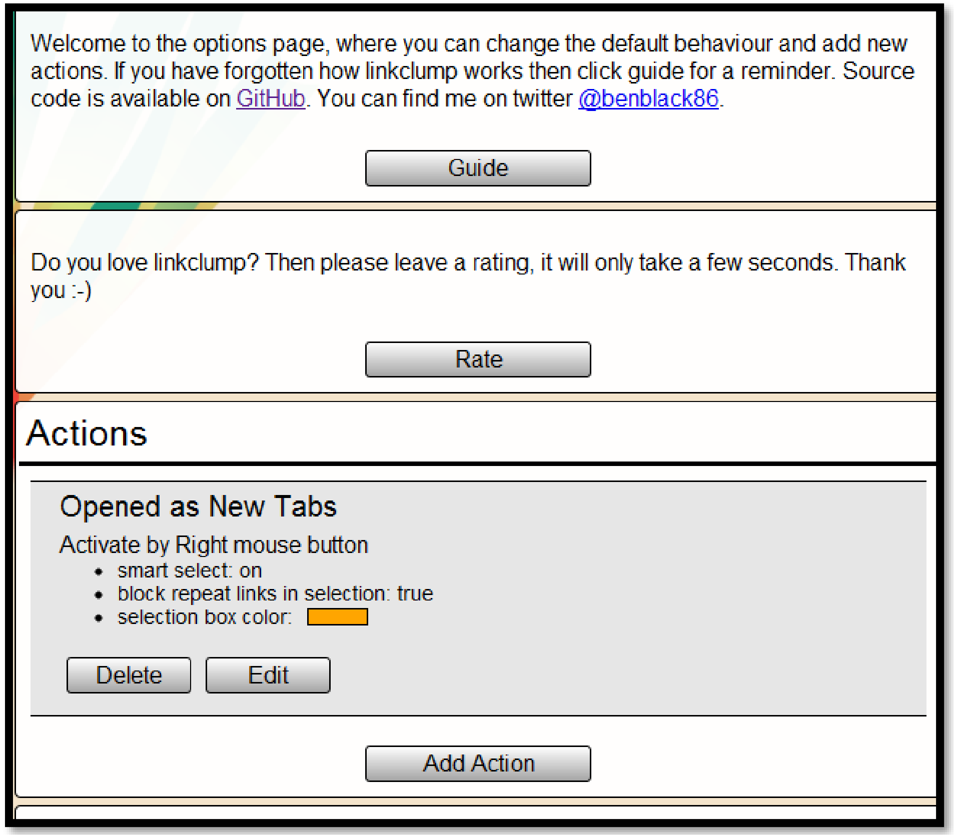
NetSuite Field Explorer

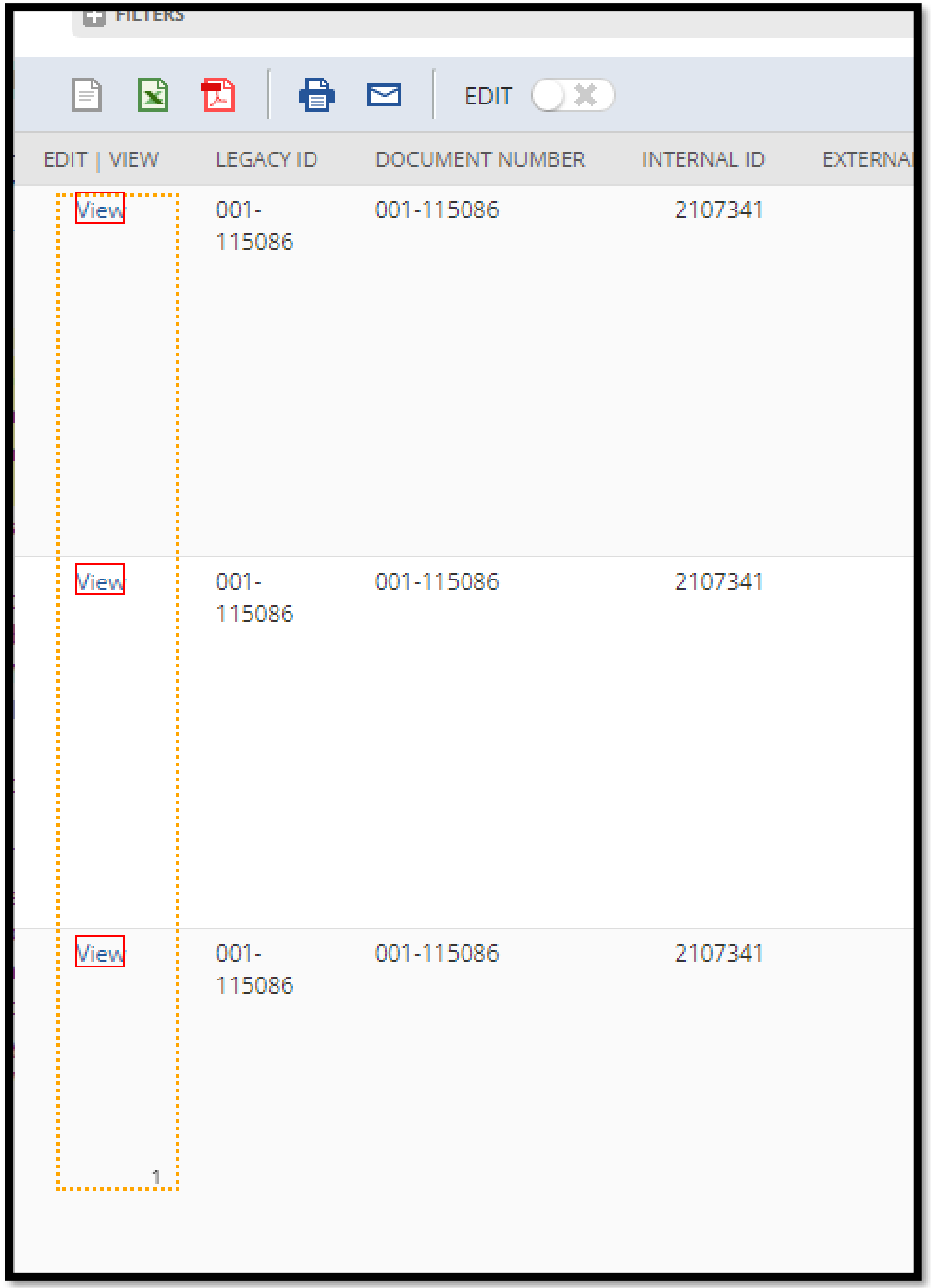
Purpose: Examine the fields in a NetSuite record



Linkclump

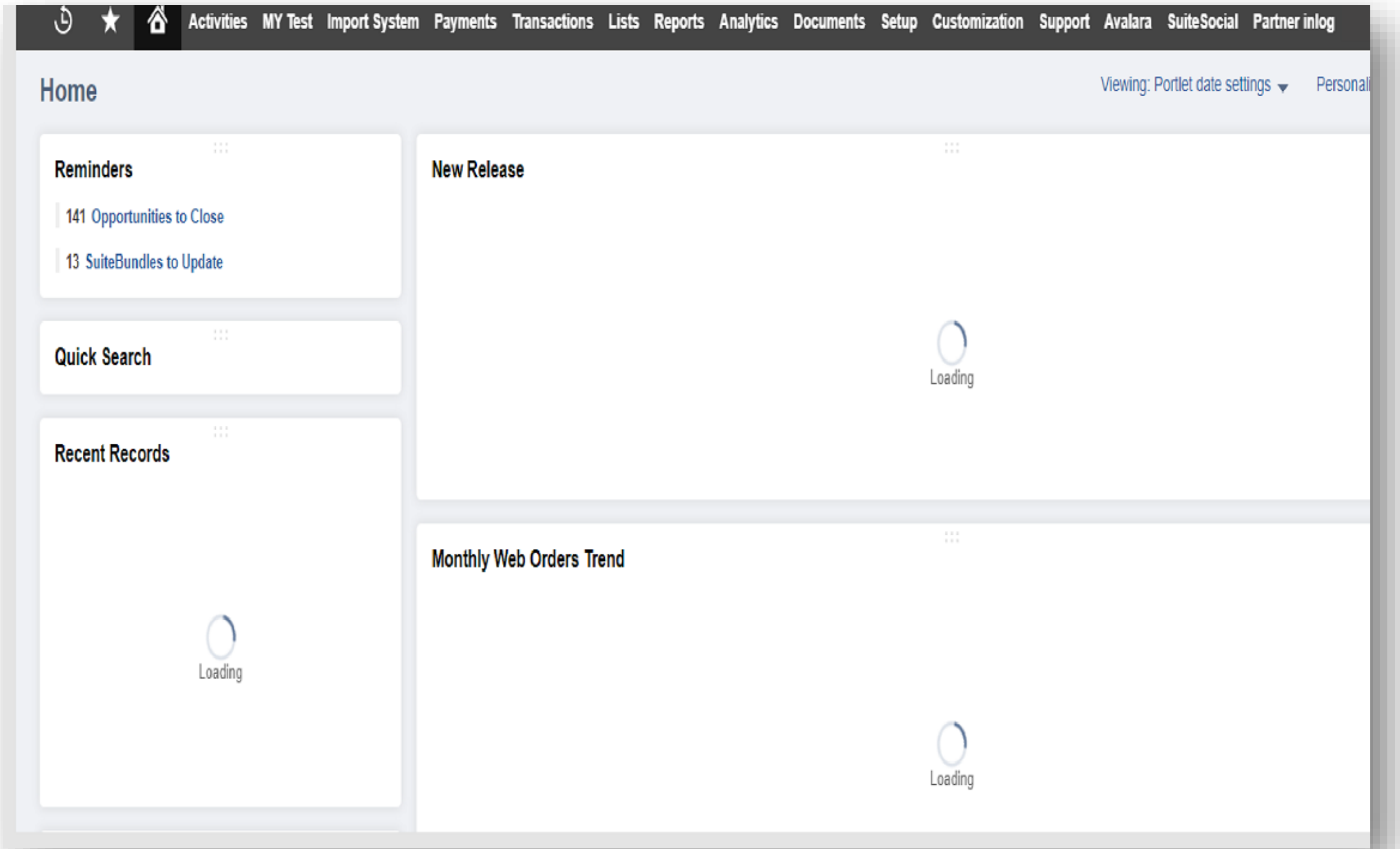
Purpose: Allows you open, copy or bookmark multiple links at the same time.





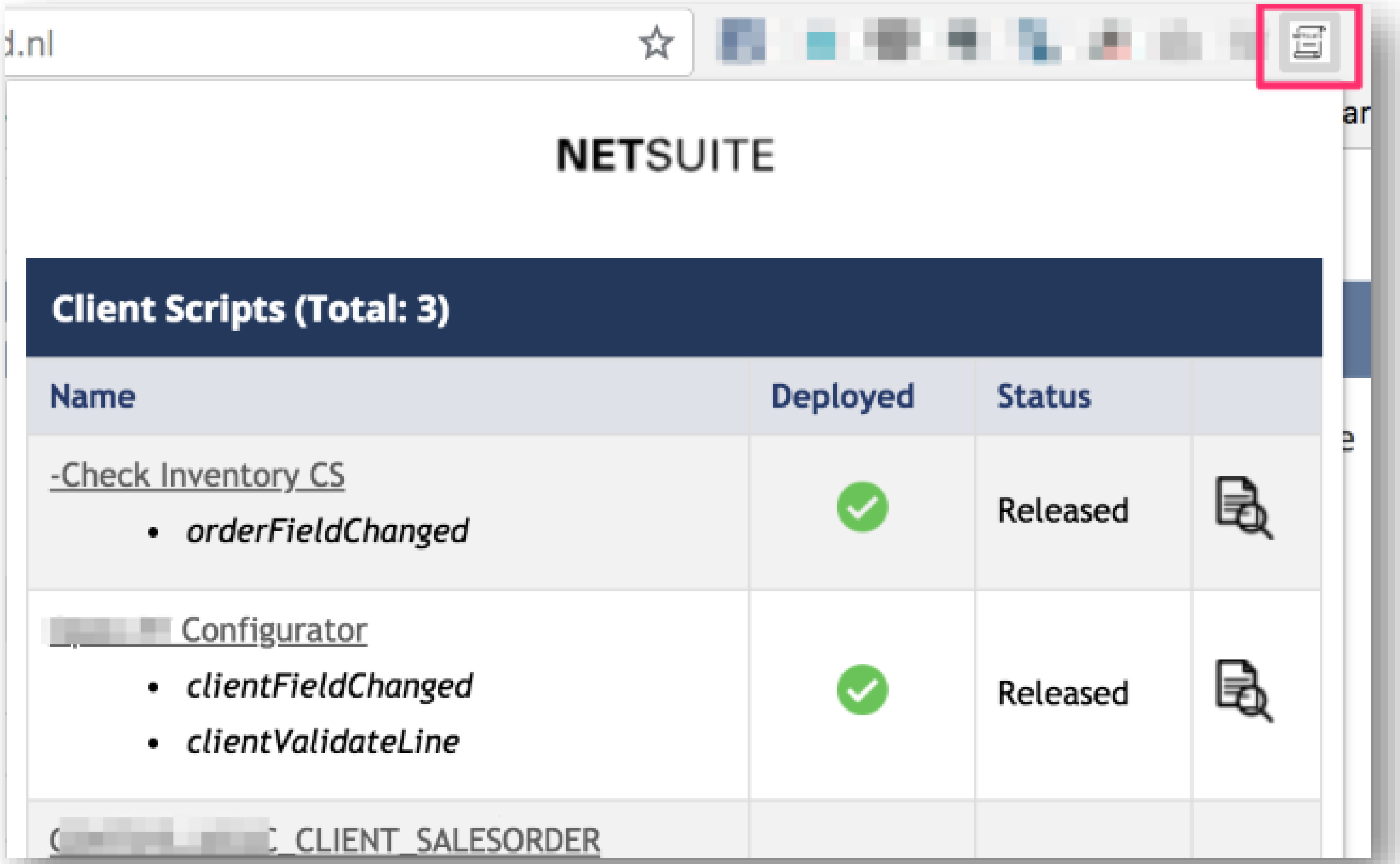
NetSuite Portlet Refresher

Purpose: Refreshes the portlets in your NetSuite Dashboard Automatically every time you login or access your NetSuite Home Page



NetSuite Scripted Records

- Purpose: See the customizations deployed to your record



Tips to Support Users

Finding Efficiencies to Support Users

NETSUITE ORG CHART

FUNCTIONAL DOCUMENT

DESIGN DOCUMENTS

FIELD HELP

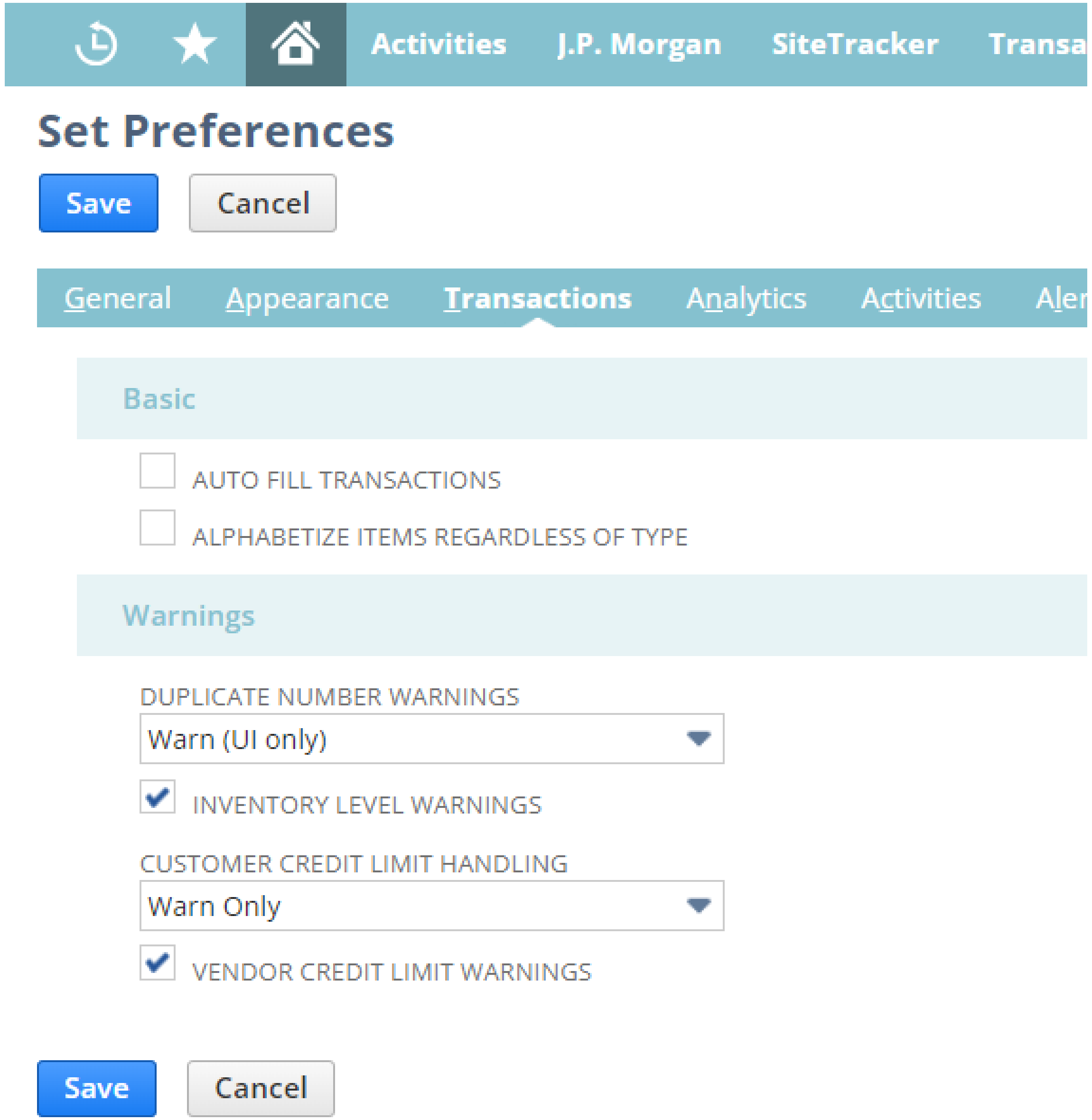
Set Preferences

General

- Show Internal IDs

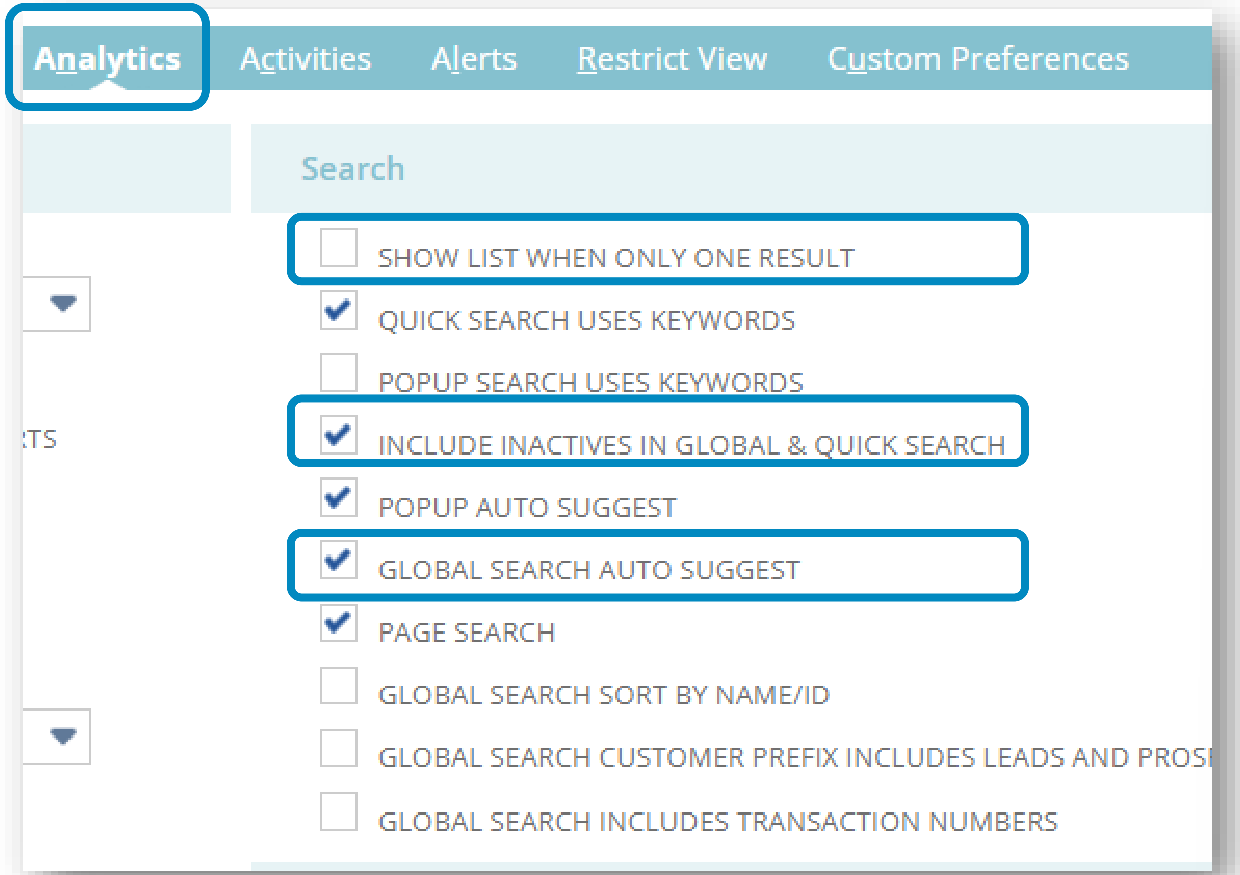
Transactions

- Warnings
  - Duplicate Numbers
  - Customer Credit Limit Handling



Set Preferences

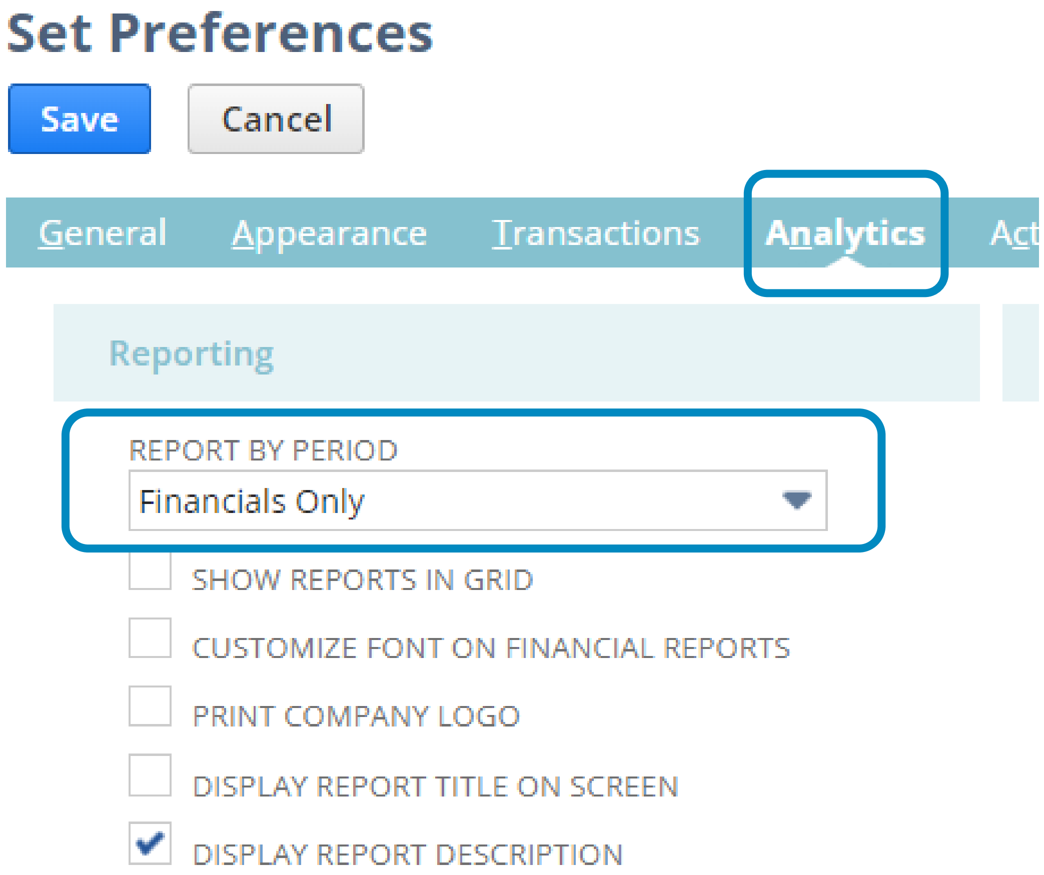
Analytics



Search

- Show List when Only One Result
  - If left unchecked, NetSuite will auto-load a record when a search yields only one result
- Include Inactives in Global & Quick Search
- Global Search Auto Suggest box
  - Uncheck if you do not want a list of suggested matches to display for global searches, you can disable this feature.

Set Preferences
Analytics



Reporting

- Report by period
  - **Financials only** (Specific reports to be reported by period – full list in help center)
  - **All Reports –** all reports will show by period, no date selection
  - **Never** – all reports able to run by date (if you want to run your balance sheet on a specific date vs period)

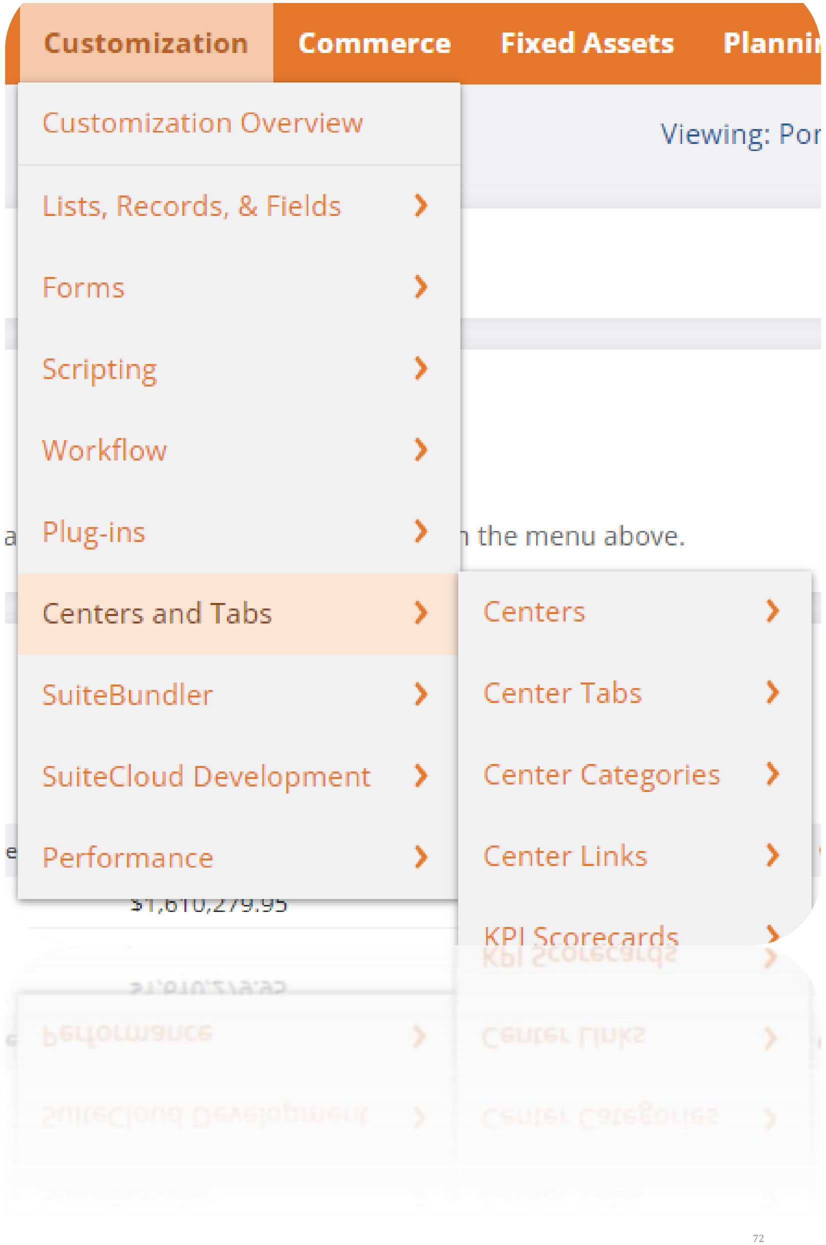
Centers and Tabs

Center
- Accounting Center
- Classic Center
- Custom

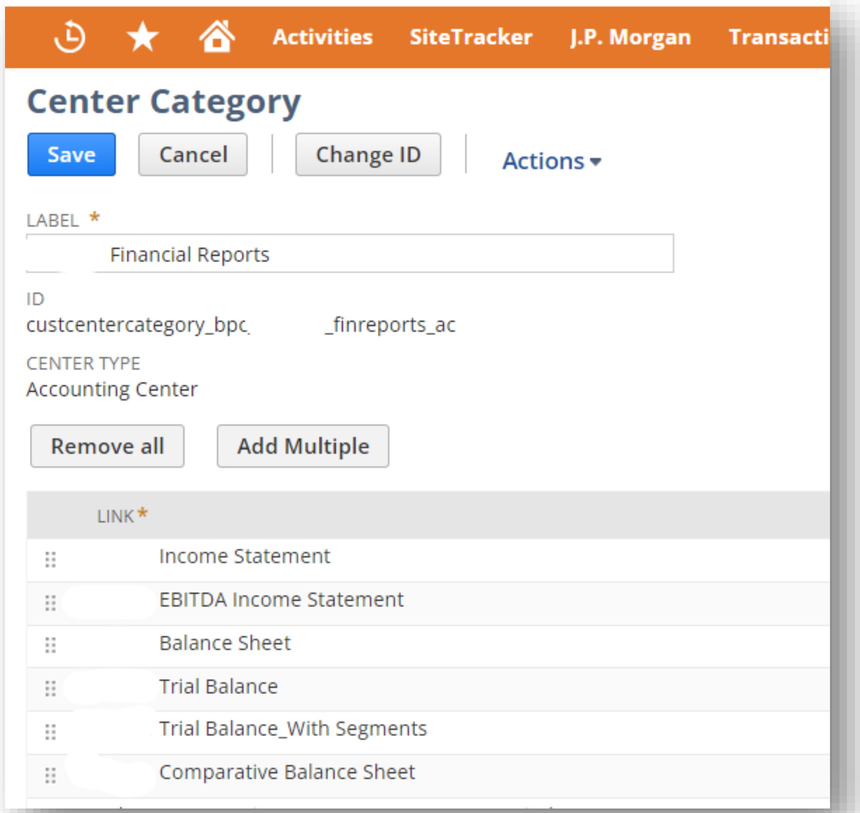
Center Tab
- Report
- Documents
- Lists

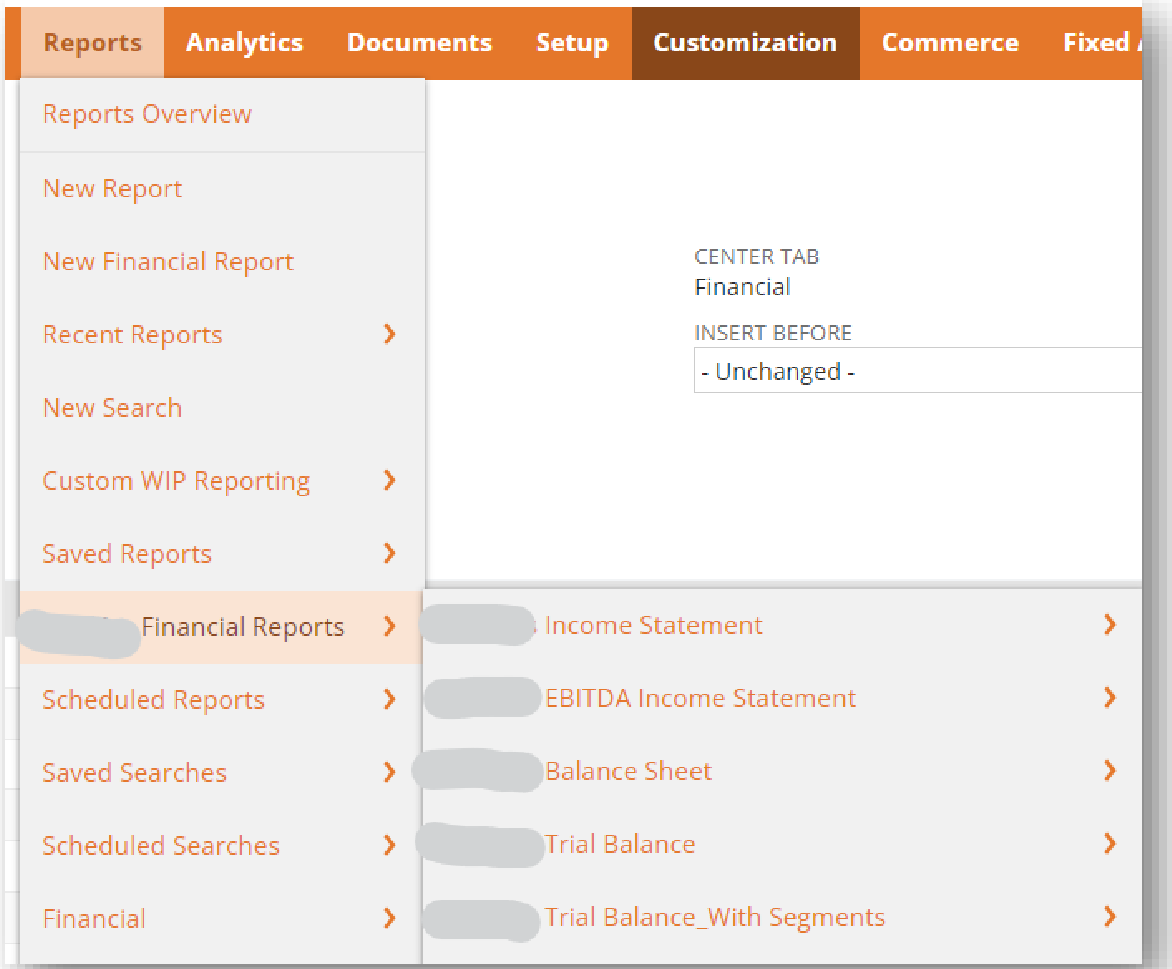
Categories
- Financial
- Files
- Relationships

Links
- Page



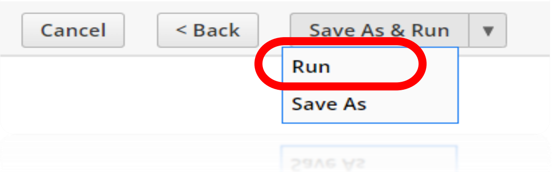
Centers and Tabs

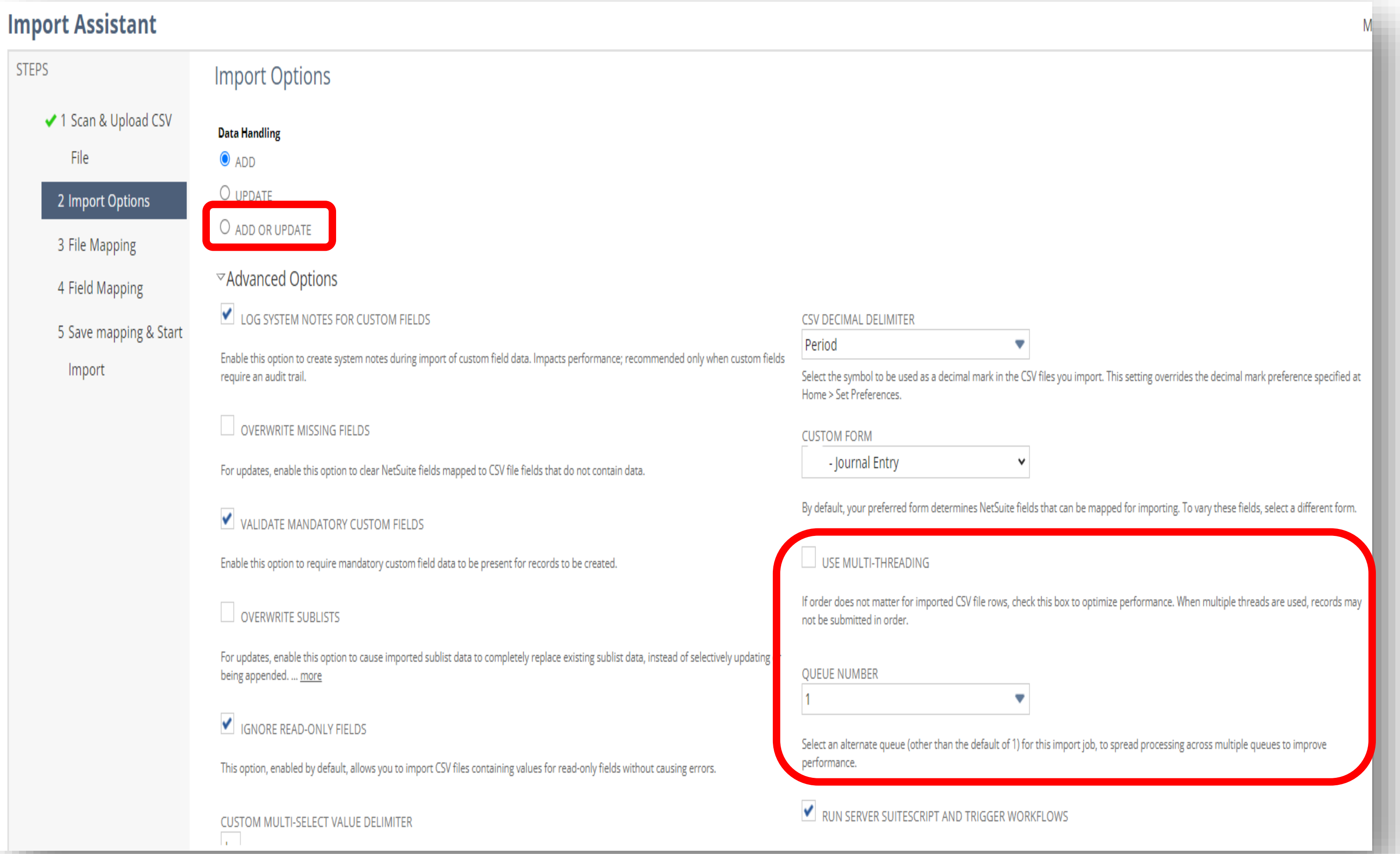




Saved CSV Imports

- Build out for team for repeated imports
- Standard templates & CSV for all to use
  - Leverage ability to set defaults
- Remind team members to just RUN import





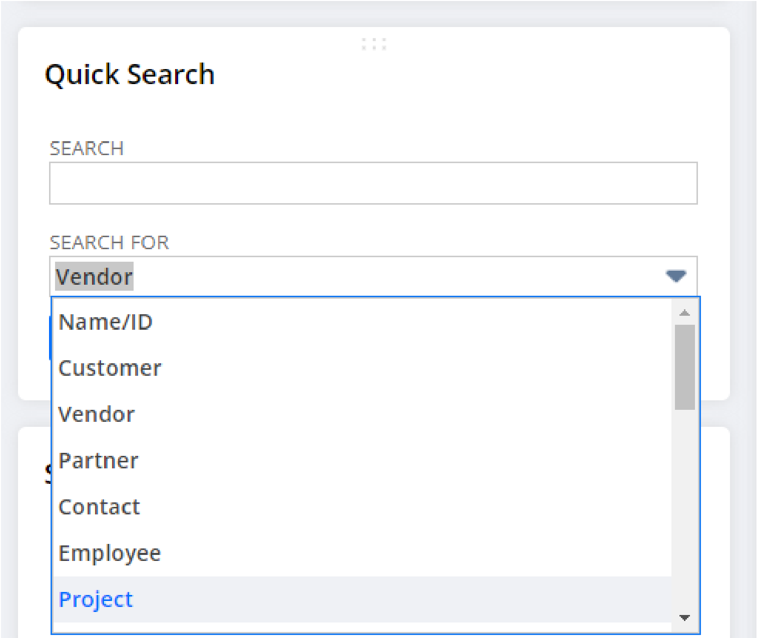
Search Tips

Global Search

- Use Keywords between 3 and 32 characters
- Use Search Prefixes (Full list in SuiteAnswer 8402)
    - For Customers, start with “CU:” or “CU^”
- Searching for Multiple strings at the same time
    - Use OR as a separator (OR must be uppercase)
        - Example Max OR Macs OR Machs
- Wild Card: %
    - Inv:99 **vs.** Inv:99% **vs.** Inv:%99
- Inactive Records
    - Add a “+” at the end of your characters to return both active and inactive results
        - Example: “cu:max+”

Quick Search

- Via Home Page portlet, search by record type



How to be a Great NetSuite Administrator

- Maximizing your Investment of NetSuite through Administrator Function
- Understanding the Role of a NetSuite Administrator
- Key Functions & Best Practices
- Issue Management & Monitoring
- Continuous Learning & Professional Development
- Tips & Tricks for NetSuite Administrators

THANK YOU

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